

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

April 2, 2020

Karryn Walker Bickford of Canton 5969 N Canton Center Rd Canton, MI 48187

> RE: Application #: AH820395445 Bickford of Canton 5969 N Canton Center Rd Canton, MI 48187

Dear Ms. Walker:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 78 is issued.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

pender J. Howard

Brender L Howard, Licensing Staff Bureau of Community and Health Systems 4th Floor, Suite 4B 51111 Woodward Avenue Pontiac, MI 48342 (586) 268-1788

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS LICENSING STUDY REPORT

I. IDENTIFYING INFORMATION

| License #: | AH820395445 |
|----------------------------|--|
| Applicant Name: | Bickford of Canton, LLC |
| Applicant Address: | Suite 301 13795 S Mur-Len Rd. Olathe, KS 66062 |
| Applicant Telephone #: | (913) 782-3200 |
| Authorized Representative: | Karryn Walker |
| Administrator: | Susan Vincent |
| Name of Facility: | Bickford of Canton |
| Facility Address: | 5969 N Canton Center Rd Canton, MI 48187 |
| Facility Telephone #: | (734) 656-5580 |
| Application Date: | 07/24/2018 |
| Capacity: | 78 |
| Program Type: | ALZHEIMERS AGED |

II. METHODOLOGY

| 07/24/2018 | Enrollment |
|------------|---|
| 07/24/2018 | Application Incomplete Letter Sent |
| 08/07/2018 | Contact - Document Received |
| 08/08/2018 | File Transferred to Field Office |
| 08/10/2018 | Application Incomplete Letter Sent |
| 08/10/2018 | File Transferred to Field Office |
| 12/28/2018 | Construction Permit Received |
| 03/01/2019 | Plan Review Received FS Project 2019.000440s |
| 04/09/2019 | Application Incomplete Letter Sent |
| 12/06/2019 | Application Incomplete Letter Sent |
| 01/08/2020 | Inspection Completed-Fire Safety : A |
| 02/04/2020 | Occupancy Approval (AH ONLY) |
| 03/19/2020 | Comment B. Zabitz/R. Misiak approved documents |
| 04/02/2020 | Inspection Completed On-site |
| 04/02/2020 | Inspection Completed-BCAL Full Compliance |
| 04/02/2020 | Recommend license issuance |
| 04/02/2020 | Original License Issued |

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

A. Physical Description of Facility

Bickford of Canton is a newly constructed single-story home for the aged facility that is located at 5969 N Canton Center Road in the city of Canton. Bickford of Canton is in a

suburban area approximately 30 miles away from Detroit and close to I-96 freeway, restaurants and many shopping areas such as Twelve Oaks Mall and Walmart.

Bickford of Canton is approximately 40,833 square feet (SF). The heating and cooling system PTAC (package terminal air conditioner) units are comprised of electric heating coils and regular air-cooling system. Each resident's room has a PTAC unit with a control unit to regulate the heating and cooling in the room. The hallways and common areas of the facility are heated by roof top units. In the event of a power outage,

The facility is outfitted with a generator that meets the requirements of MCL 333.21335.

Bickford of Canton has 64 resident rooms for a total licensed bed capacity of 78 beds (16 rooms in the memory care and 48 rooms in the general assisted living). The rooms located in the memory care are numbered 501 through 516. The rooms located in the general assisted area are number 102, 104, 106, 108 through 114, 116, 118, 201 through 212, 214, 216, 218, 220 through 224, 301 through 312, 401, 403, 405. All the rooms have single occupancy. In addition, the dining rooms have an outside enclosed patio for the enjoyment of the residents. All 48 rooms in the general assisted living area have a kitchenette that is equipped with a sink and refrigerator.

Residents are allowed to bring their own furniture; however, if they don't have their own furniture the facility will provide a bed and nightstand. Each resident room has cable access, Wi-Fi, sink, shower with fold-out bench, grab bars and toilet. The bathrooms and bedrooms are equipped with emergency pull cords which when activated, alerts staff members via call system or pagers of the resident's need for assistance. Pendants are available to all residents. There is a living room on each unit with each outfitted with a television and fireplace for the enjoyment of the residents. There is also a private dining room for family meals and gathering space for residents with their guests.

Meals for the entire facility will be prepared in the on-site commercial kitchen. The meals prepared in the central kitchen will be transported in warming units to kitchenettes (located in the general assisted living and the other kitchenette is in the memory care unit) adjacent to the dining areas. Three meals and snacks will be offered daily to residents, as well as a Bistro where residents can get meals anytime of the day. In addition, a freestanding tray table with the meal will be provided to a resident who has chosen not to go to the dining room.

The entire building is fire suppressed. The Department of Licensing and Regulatory Affairs Bureau of Fire Services gave approval of the fire safety system on 1/8/20. The memory care unit is a secured unit that uses a keypad system to enter and exit the unit. If there is a power failure the keypad system has a battery back-up and the backup generator will power the system. The physical environment within the memory care unit is designed to provide the least restrictive environment while ensuring the safety of the residents. All doors are locked to the outside of the unit and are also locked using the keypad system. For the safety of the residents, a lock has been placed on each window in the unit that stops the window from opening more than three inches. An enclosed courtyard is attached to the memory care unit. The courtyard has chairs or benches for sitting and a walking path.

The Department of Licensing and Regulatory Affairs Health Facilities Engineering Section measured all rooms, common areas, and living spaces on 12/28/18. All rooms, common areas, and living areas were found to comply with HFA (home for the aged) administrative rules and Public Act 368, of 1978 as amended.

Bickford of Canton is wheelchair accessible, uses public water and sewage disposal, and is a non-smoking building.

The door is locked to the main entry and all visitors and guess will have to ring the doorbell to gain entry.

Public restrooms are available to residents, visitors, and guests.

Bickford of Canton, LLC is the owner of Bickford of Canton. According to the Department of Licensing and Regulatory Affairs Business Entity Search, Bickford of Canton, LLC is a Foreign Limited Liability Company with an organization date of 6/5/18, the jurisdiction of origin is Michigan, and the registered office address is 40600 Ann Arbor Road East, Suite 200, Plymouth, Michigan 48170. An officer with appointing authority from Bickford of Canton LLC has designated the licensee authorized representative and administrator.

B. Program Description

Bickford of Canton will provide services to the general aged population and to individuals that have been diagnosed with Alzheimer's dementia or a related condition who are 55 years of age or older. The services to be provided are twenty-four-hour supervision, room, board, and assistance with personal care, including administration of medications. Bickford of Canton has designed services and supports according to the residents' cognitive and physical capabilities. Activities will be offered throughout the day and these activities will include outings, shopping, restaurant, movie, musical entertainment, exercise, church services, card games, bingo, scrabble, etc. Bickford of Canton will not be holding any funds for residents and will not provide transportation to residents except to attend on outings or special events arranged by the home. In addition, a beauty salon is located on the premises for the convenience of the residents.

The staffing at Bickford of Canton will initially begin with a total of 20 staff to care for the needs of the residents. There are three shifts: day shift 6:00 am to 2:00 pm; afternoon shift 2:00 pm to 10:00 pm; and 10:00 pm shift 10:00 pm to 6:00 am with adjustment made to the staffing level as needed. Medication Technicians will stay 30 minutes later each shift. All the staff members working in the facility will complete training specific to the home, fire safety, service plans, home's policies and procedures, and incident reporting. Continuing education will be presented through staff meetings, in-house in-

services, and training on an ongoing basis. Each staff member's competencies will be tested via written testing, oral testing, and shadowing by the administrator or designee.

C. Rule/Statutory Violations

The study has determined substantial compliance with applicable licensing statutes and administrative rules.

IV. RECOMMENDATION

Based on the findings, it is recommended that a temporary license be issued. The terms of the license will be to enable the licensee to operate an HFA for 78 beds for a six-month period.

render J. Howard

4/2/20

Brender L Howard Licensing Staff Date

Approved By:

Russell Misias

4/2/20

Russell B. Misiak Area Manager Date