



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

March 13, 2020

Michael Garland
PO Box 423
Hubbell, MI 49934

RE: License #: AM310310003
Investigation #: 2020A0233015
Hubbell Haven AFC Home

Dear Michael Garland,

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (906) 226-4171.

Sincerely,

A handwritten signature in cursive script that reads "Laura Mohrman".

Laura Mohrman, Licensing Consultant
Bureau of Community and Health Systems
234 W. Baraga Ave.
Marquette, MI 49855
(906) 290-3428

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM310310003
Investigation #:	2020A0233015
Complaint Receipt Date:	02/21/2020
Investigation Initiation Date:	02/21/2020
Report Due Date:	04/21/2020
Licensee Name:	Michael Garland
Licensee Address:	27012 West 21st Street Hubbell, MI 49934
Licensee Telephone #:	(906) 296-0041
Administrator:	Michael Garland
Licensee Designee:	N/A
Name of Facility:	Hubbell Haven AFC Home
Facility Address:	27012 West 21st Street Hubbell, MI 49934
Facility Telephone #:	(906) 296-0041
Original Issuance Date:	02/24/2011
License Status:	REGULAR
Effective Date:	08/24/2019
Expiration Date:	08/23/2021
Capacity:	12
Program Type:	DEVELOPMENTALLY DISABLED AGED

II. ALLEGATION(S)

	Violation Established?
There is a concern that staff person Kimmy Tober is neglecting her care duties while on shift.	No

III. METHODOLOGY

02/21/2020	Special Investigation Intake 2020A0233015
02/21/2020	Special Investigation Initiated - Telephone I called Erin
02/21/2020	APS Referral This complaint came in from an APS denied intake
02/26/2020	Inspection Completed On-site
02/27/2020	Contact - Telephone call made I called Mr. Garland
03/02/2020	Contact - Telephone call made I called Resident B's case manager
03/10/2020	Contact - Telephone call made I called Resident B's Guardian
03/10/2020	Exit Conference I called Mr. Garland

ALLEGATION:

There is a concern that staff person Kimmy Tober is neglecting her care duties while on shift.

INVESTIGATION:

On February 21, 2020, I received a complaint alleging that staff person Kimmy Tober is neglecting her care duties while on shift. The complaint alleges that Ms. Tober spends all her time with the owner Mike Garland who she is dating.

On February 21, 2020, Adult Protective Services denied this complaint.

On February 26, 2020, I made an unannounced visit to the facility. Staff person Kimberly Tober was working. I explained to Ms. Tober I was here because there was an allegation that she was neglecting the residents. Ms. Tober stated she would never neglect the residents. Mr. Garland was not at the facility during my on-site. Ms. Tober brought me her employee file and I reviewed it. Ms. Tober's employee file is complete, she has all the required clearances, training and medical information to be an employee at this facility.

During my on-site I observed the facility looking cleaner and more organized than I have ever seen it.

On February 26, 2020, I interviewed Resident A. Resident A has lived in this facility for 9 years and does chores in the facility. She does some of the laundry and some cooking for the facility. This is through an agreement with her Guardian and Mr. Garland that Resident A can do these tasks in the facility. Resident A is not a staff person but enjoys being able to help around the facility as she took care of her parents prior to their passing. I asked Resident A if the residents are left in the facility with no staff to help them. She stated no there is always someone here to help. I asked Resident A if there was any time that she was not able to get help from Ms. Tober or Mr. Garland and she stated no.

On February 26, 2020, I interviewed Resident B. He stated that things are going well and that there is always someone at the facility if he needs help. Resident B stated that things are going good and he rarely needs help.

On February 27, 2020, I called Mr. Garland and explained to him why I was there and what the complaint is that I am investigating. I let him know that I had a couple of phone calls to make but at this point I did not find any violations. Mr. Garland stated that Ms. Tober goes above and beyond assisting the residents. He stated that she does craft projects with the residents and has them help decorate for the holidays.

On March 2, 2020, I called Resident B's case manager and asked her if she had any concerns regarding the care at the facility. She stated that she did not have concerns about the care. She stated she did not know if it is a conflict of interest to date an employee but there are no rules stating he cannot.

On March 10, 2020, I called Resident B's Guardian and asked if he had any concerns regarding the care Resident B is receiving. He stated that he thinks Mr. Garland does a good job and that Resident B is very happy in this facility.

APPLICABLE RULE	
R 400.14206	Staffing requirements.
	(2) A licensee shall have sufficient direct care staff on duty at all times for the supervision, personal care, and protection of residents and to provide the services specified in the resident's resident care agreement and assessment plan.
ANALYSIS:	There is always at least 1 staff person in the facility. The residents in this home are independent in their personal care and hygiene.
CONCLUSION:	VIOLATION NOT ESTABLISHED

Exit conference: On March 10, 2020, I called Mr. Garland and let him know that I did not find any violations.

IV. RECOMMENDATION

I recommend no change to the status of this license.

Laura Mohrman

03/11/2020

 Laura Mohrman
 Licensing Consultant

 Date

Approved By:

Mary Holton

03/13/2020

 Mary E Holton
 Area Manager

 Date