



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

March 5, 2020

Godwin Ilonze
Annextra Healthassist Associates, LLC
451 N. Hanlon Street
Westland, MI 48185

RE: License #: AS630386442
Investigation #: 2020A0988005
Annextra Healthassist Associates

Dear Mr. Ilonze:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On February 13, 2020, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in blue ink, appearing to read "K. Lewis".

Kenyatta Lewis, Licensing Consultant
Bureau of Community and Health Systems
4th Floor, Suite 4B
51111 Woodward Avenue
Pontiac, MI 48342
(248) 296-2078

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS630386442
Investigation #:	2020A0988005
Complaint Receipt Date:	11/05/2019
Investigation Initiation Date:	11/07/2019
Report Due Date:	01/04/2020
Licensee Name:	Annextra Healthassist Associates, LLC
Licensee Address:	388 W. Hayes Avenue Hazel Park, MI 48030
Licensee Telephone #:	(313) 377-4486
Administrator:	Godwin Ilonze
Licensee Designee:	Godwin Ilonze
Name of Facility:	Annextra Healthassist Associates
Facility Address:	388 W. Hayes Ave. Hazel Park, MI 48030
Facility Telephone #:	(313) 377-4486
Original Issuance Date:	12/07/2018
License Status:	REGULAR
Effective Date:	06/07/2019
Expiration Date:	06/06/2021
Capacity:	5
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
On 11/04/19, Resident J was covered in feces and urine and his mouth and lips were bloody. He does not suffer from incontinence. Resident J was shaking, nodding off, and delayed in his response. Staff made no attempt to seek medical attention, or clean Resident J.	No
Resident J's bank account shows money withdrawn at bars. There is concern that he is being financially exploited.	No
Additional Findings	Yes

III. METHODOLOGY

11/05/2019	Special Investigation Intake #:168930 SIR #: 2020A0988005
11/05/2019	APS Referral Intake #16830 received from BCAL online complaints. Adult Protective Services (APS) complaint assigned to Tameia Kelly investigator
11/07/2019	Special Investigation Initiated - Telephone Left message for Tameia Kelly APS
11/19/2019	Inspection Completed On-site Vincent Nmaehobi- Direct Care Worker (DCW), Resident G, Resident H, Resident M, and Resident P.
11/19/2019	Contact - Telephone call received Licensee, Godwin "Goddy" Ilonze.
11/22/2019	Contact - Telephone call made Left message for Tameia Kelly
12/03/2019	Contact - Telephone call made Beaumont Hospital
12/20/2019	Contact - Telephone call received Goddy Ilonze, left message
01/03/2020	Contact - Telephone call made

	Left message for Jessica Dubey, Case Manager- Training & Treatment Innovations (TTI)
02/10/2020	Contact - Document Received Email from Tameia Kelly
02/10/2020	Contact - Telephone call made Tameia Kelly
02/11/2020	Contact - Face to Face Resident J, Tameia Kelly at Precious AFC Home 21930 Harding Oak Park, MI
02/11/2020	Contact - Telephone call made Jessica Dubey, TTI
02/11/2020	Contact - Document Received Jessica Dubey
02/13/2020	Inspection Completed On-site Goddy Ilonze, Resident J's record
02/13/2020	Exit Conference

ALLEGATION:

On 11/04/19, Resident J was covered in feces and urine and his mouth and lips were bloody. He does not suffer from incontinence. Resident J was shaking, nodding off, and delayed in his response. Staff made no attempt to seek medical attention, or clean Resident J.

INVESTIGATION:

On 11/05/2019, special investigation intake #168930 was assigned for investigation after receiving an online complaint.

On 11/05/2019, the Department received a referral from Adult Protective Services. (APS). Tameia Kelly is the assigned APS investigator. On 11/07/2019, I initiated my investigation via telephone. I left a message for Tameia Kelly, APS.

On 11/19/2019, I conducted an unannounced investigation onsite. I interviewed Vincent Nmaehobi- Direct Care Worker (DCW), and Resident H.

Mr. Nmaehobi stated that he has been a DCW at the facility since June 2019 and he is fully trained. Mr. Nmaehobi denied the allegations and stated that Resident J was

discharged from the facility last week and he may be at the hospital. Resident J was transported via ambulance to the hospital after he returned from a visit with his case manager from Training & Treatment Innovations (TTI). Mr. Nmaehobi stated that Resident J was transported to the hospital because of his ongoing incontinence. Mr. Nmaehobi stated that he and other staff bathed Resident J and changed his briefs as needed. On 11/04/19, Resident J had several accidents back to back. Regarding Resident J's resident record, Mr. Nmaehobi stated that all of the resident records were locked in a file cabinet and he did not have the key to the cabinet.

Resident H stated that Resident J went to the hospital because he cannot control his "poop." Resident H stated that he assisted Resident J by changing his diaper a few times. Resident J bites his mouth and tongue and his lips bleed all the time. Resident J lived at the facility for about two weeks before he went to the hospital.

I attempted to interview Resident G, Resident M, and Resident P separately. Resident G, Resident M, and Resident P, each stated that they did not want to speak to me.

On 11/19/2019, I received a phone call from the licensee designee, Godwin "Goddy" Ilonze. Goddy stated that the allegations were false. Resident J had only been at the facility for 10 days. Goddy stated that he contacted Resident J's case manager, Jessica Dubey, several times to request a different placement for Resident J, because his level of care was more than he could handle. Goddy stated that the case manager did not explain all of Resident J's medical needs during his assessment meeting. Goddy stated that Resident J was transported to Beaumont hospital on 11/04/19. Resident J's case manager stated that Resident J would not return to the facility.

On 02/10/2020, I received an email from Tameia Kelly, stating that it was determined by TTI that Mr. Stone was not returning to Annextra. Securing a new placement has unfortunately been an issue since that time.

On 02/10/2020, I spoke to Tameia Kelly (APS worker) via telephone. Ms. Kelly stated that Resident J resides at Precious AFC Home 21930 Harding Oak Park, MI. Resident J was admitted to Beaumont Hospital in Troy on 11/04/19. Ms. Kelly stated that she learned that Resident J is diagnosed with liver failure. Ms. Kelly stated that she has concerns that TTI did not share all of Resident J's medical history with the licensee designee at Annextra, prior to placing him at the facility.

02/11/2020, Tameia Kelly and I conducted a face to face interview with Resident J, at Precious AFC Home.

Resident J stated that he has lived at Precious AFC Home for approximately 2 weeks. Resident J was at Father Murray's rehabilitation center in Macomb County for almost one month after he left the hospital. Resident J denied the allegations and stated that he received good care from the staff at Annextra. Resident J stated that he took a shower 2-4 times each week while he lived at the facility and sometimes had extra showers if he had an accident, due to having IBS. Resident J stated that staff changed

his briefs and cleaned him. No residents ever cleaned him or changed his briefs. Resident J stated that he was aware of the charges on his bank statement. He left his debit card at his previous home, that he shared with a roommate. Resident J stated that he suspects that his roommate used his debit card. Resident J stated that staff took him to buy Chinese food at a restaurant in Ferndale in November before he went to the hospital. Resident J stated that he was not allowed to sleep all day, but he was allowed to take naps if he wanted to. Resident J stated that he has a medical condition called Tardive Dyskinesia, that causes him to shake uncontrollably and the inside of his mouth and lips. Resident J stated that his lips were bleeding and he soiled himself, because he was having a bad IBS episode, which caused him to go to the hospital.

On 02/11/2020, I spoke to Jessica Dubey, TTI via telephone. Ms. Dubey stated that Resident J was admitted to Annextra as an emergency placement because she had to get him out of Beaumont Hospital. Ms. Dubey stated that she was not fully aware of Resident J's medical history and she did not remember what information she provided to Mr. Ilonze regarding Resident J. Ms. Dubey stated that Resident J was placed at Annextra mid-October 2019. Within a few days of placement, Mr. Ilonze contacted her to report that the facility could not meet Resident J's needs. Ms. Dubey stated that she made the complaint after observing Resident J at the facility on 11/04/19. Resident J appeared unkept, and his brief was full. Ms. Dubey stated she observed blood on his mouth. She also observed his October medication and noted that one week of his evening meds were not administered. Ms. Dubey stated that she did not take any pictures of Resident J or his medication during her visit on 11/04/19. Ms. Dubey confirmed that Resident J lived with a roommate prior to his placement at Annextra, but she had concerns regarding the use of Resident J's debit card at bars and restaurants. Ms. Dubey stated that Resident J's rent is \$886 per month, but he was charged \$890 in November.

On 02/11/2020, I received an email from Jessica Dubey, that contained Resident J's October 2019 bank statement. I observed two separate charges at J's Penalty box on 10/15/19. I observed a charge for Bangkok Café on 11/01/19. I also observed a charge on 11/02/19 in the amount of \$890.00

On 02/13/2020, I conducted a second investigation at the facility, where I interviewed the licensee designee Goddy Ilonze. Mr. Ilonze denied all allegations. Resident J was admitted on 10/12/19 and discharged three weeks later. Mr. Ilonze stated that no one informed him that Resident J was fully incontinent. Resident J received good care at Annextra. His briefs were changed several times a day and he received showers 2- 4 times each week or more.

Mr. Ilonze stated that within 1-2 days of Resident J's placement at the facility, he informed Jessica Dubey (TTI), that his staff could not meet his needs. Mr. Ilonze stated that Resident J did not miss any medications. Resident J brought his medication with him from the hospital and the pharmacy delivered medication to cover the remainder of the month to Mid-November. During the onsite investigation, I observed Resident J's

October and November medication administration records. I did not note any medication errors. Resident J's pill packs were no longer at the facility.

Mr. Ilonze corroborated the information provided by Resident J regarding his debit card, being left at his previous residence. Annextra staff took Resident J to get his card on or about 10/18/19. Regarding the \$890 charge on 11/02/19, Mr. Ilonze stated that Resident J withdrew \$890, but the facility was only paid \$886. I observed the resident funds part II form and noted that November charge was \$886.

During the onsite investigation, I observed Resident J's record. I noted that his resident ID form did not have documentation regarding burial provisions. I also noted that his resident care agreement was not signed by Resident J and there was no health care appraisal on file.

APPLICABLE RULE	
R 400.14310	Resident health care.
	(4) In case of an accident or sudden adverse change in a resident's physical condition or adjustment, a group home shall obtain needed care immediately.
ANALYSIS:	During the course of my investigation, I conducted interviews with Mr. Nmaehobi (DCW), Resident J, Jessica Dubey (TTI), Tameia Kelly (APS), and the licensee designee, Mr. Ilonze. Based on the information that I received, I concluded that the licensee designee was not given Resident J's medical history prior to placement at Annextra. Resident J is verbal, and he communicated that on 11/04/19, he was having a bad episode of IBS, which caused him to clench his teeth and bite his lips. This behavior was not an accident or sudden adverse change in his condition. Resident J did not report that he needed medical attention or that he was in pain.
CONCLUSION:	VIOLATION NOT ESTABLISHED

APPLICABLE RULE	
R 400.14314	Resident hygiene.
	(10) A licensee shall afford a resident the opportunity, and instructions when necessary, for daily bathing and oral and personal hygiene. A licensee shall ensure that a resident bathes at least weekly and more often if necessary.

ANALYSIS:	Based on the information that I gathered during the course of my investigation, I concluded that Resident J was afforded an opportunity for weekly bathing and he was aided by staff, with his personal hygiene.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Resident J’s bank account shows money withdrawn at bars. There is concern that he is being financially exploited.

02/11/2020, Tameia Kelly and I conducted a face to face interview with Resident J, at Precious AFC Home.

Resident J stated that he has lived at Precious AFC Home for approximately 2 weeks. Resident J was at Father Murray’s rehabilitation center in Macomb County for almost one month after he left the hospital. Resident J denied the allegations and stated that he received good care from the staff at Annextra.

On 02/11/2020, I spoke to Jessica Dubey, TTI via telephone. Ms. Dubey stated that Resident J was admitted to Annextra as an emergency placement because she had to get him out of Beaumont Hospital. Ms. Dubey confirmed that Resident J lived with a roommate prior to his placement at Annextra, but she had concerns regarding the use of Resident J’s debit card at bars and restaurants. Ms. Dubey stated that Resident J’s rent is \$886 per month, but he was charged \$890 in November.

On 02/11/2020, I received an email from Jessica Dubey, that contained Resident J’s October 2019 bank statement. I observed two separate charges at J’s Penalty box on 10/15/19. I observed a charge for Bangkok Café on 11/01/19. I also observed a charge on 11/02/19 in the amount of \$890.00

On 02/13/2020, I conducted a second investigation at the facility, where I interviewed the licensee designee Goddy Ilonze. Mr. Ilonze denied all allegations. Resident J was admitted on 10/12/19 and discharged three weeks later. Mr. Ilonze corroborated the information provided by Resident J regarding his debit card, being left at his previous residence. Annextra staff took Resident J to get his card on or about 10/18/19. Regarding the \$890 charge on 11/02/19, Mr. Ilonze stated that Resident J withdrew \$890, but the facility was only paid \$886. I observed the resident funds part II form and noted that November charge was \$886.

APPLICABLE RULE	
R 400.14315	Handling of resident funds and valuables.
	(10) A licensee, administrator, direct care staff, other employees, volunteers under the direction of the licensee, and

	members of their families shall not accept, take, or borrow money or valuables from a resident, even with the consent of the resident.
ANALYSIS:	Based on the information that I gathered during the course of my investigation, I concluded that Annextra staff members did not use Resident J's debit card at bars or restaurants. The correct payment for AFC care was received by the licensee for November 2019.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

On 11/19/19, during the onsite inspection, I did not observe Resident J's records. DCW, Emmanuel Nmaehobi stated that the records were locked and he did not have a key.

On 2/13/20, during the second onsite investigation, I observed Resident J's records. I noted that the health care appraisal was not on file. I also noted that Resident J did not sign his Resident Care Agreement.

On 02/13/2020, I conducted the exit conference onsite with Mr. Ilonze. I shared my findings and asked Mr. Ilonze about keeping the resident records locked. Mr. Ilonze stated that he did not want his staff to have access to the resident's personal information and that his staff always have the key to the medication. Mr. Ilonze stated that he was surprised that Mr. Nmaehobi would say that he did not have the keys to the medication cabinet. Mr. Ilonze stated that he understood the findings and he would conduct training with his staff regarding the rule violations.

APPLICABLE RULE	
R 400.14209	Home records; generally.
	(1) A licensee shall keep, maintain, and make available for department review, all the following home records: (d) Resident records.
ANALYSIS:	During the onsite investigation on 11/19/19, I did not observe Resident J's records. The resident records were locked and the staff member on duty, Mr. Nmaehobi, stated that he did not have a key to the cabinet that contained the resident's records.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14301	Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.
	(10) At the time of the resident's admission to the home, a licensee shall require that the resident or the resident's designated representative provide a written health care appraisal that is completed within the 90-day period before the resident's admission to the home. A written health care appraisal shall be completed at least annually. If a written health care appraisal is not available at the time of an emergency admission, a licensee shall require that the appraisal be obtained not later than 30 days after admission. A department health care appraisal form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.
ANALYSIS:	During the onsite investigation on 02/13/20, I observed that Resident J did not have a health care appraisal on file.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14301	Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.
	(9) A licensee shall review the written resident care agreement with the resident or the resident's designated representative and responsible agency, if applicable, at least annually or more often if necessary.
ANALYSIS:	During the onsite investigation on 02/13/20, I observed that Resident J did not sign his resident care agreement.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

I recommend no change in the license status.

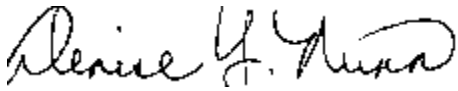


02/24/20

Kenyatta Lewis
Licensing Consultant

Date

Approved By:



03/05/2020

Denise Y. Nunn
Area Manager

Date