



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

September 10, 2019

Ann Stevens
11437 Henderson Rd
Otisville, MI 48463

RE: License #: AF250288160
Investigation #: 2019A0779034
Ann's AFC Home

Dear Ms. Stevens:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On 9/9/19, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (810) 787-7031.

Sincerely,

A handwritten signature in cursive script that reads "Christopher A. Holvey".

Christopher Holvey, Licensing Consultant
Bureau of Community and Health Systems
4809 Clio Road
Flint, MI 48504
(517) 899-5659

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF250288160
Investigation #:	2019A0779034
Complaint Receipt Date:	07/30/2019
Investigation Initiation Date:	07/31/2019
Report Due Date:	09/28/2019
Licensee Name:	Ann Stevens
Licensee Address:	11437 Henderson Rd Otisville, MI 48463
Licensee Telephone #:	(810) 631-4236
Administrator:	N/A
Licensee Designee:	N/A
Name of Facility:	Ann's AFC Home
Facility Address:	11437 Henderson Rd Otisville, MI 48463
Facility Telephone #:	(810) 631-4236
Original Issuance Date:	03/19/2007
License Status:	REGULAR
Effective Date:	10/08/2017
Expiration Date:	10/07/2019
Capacity:	6
Program Type:	AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
On 7/30/19, Resident A took food to the day program that had an expiration date of 6/5/19. Resident A had eaten some of it before staff from the day program took it away.	Yes

III. METHODOLOGY

07/30/2019	Special Investigation Intake 2019A0779034
07/31/2019	APS Referral Complaint was referred to APS centralized intake.
07/31/2019	Special Investigation Initiated - Telephone Interview conducted with complainant.
08/06/2019	Contact - Face to Face Interview conducted with day program staff.
08/26/2019	Contact - Telephone call made Interview conducted with licensee, Ann Stevens.
09/09/2019	Inspection Completed On-site Interview conducted with Resident A.
09/09/2019	Exit Conference Conducted with licensee, Ann Stevens.

ALLEGATION:

On 7/30/19, Resident A took food to the day program that had an expiration date of 6/5/19. Resident A had eaten some of it before staff from the day program took it away.

INVESTIGATION:

On 7/31/19, a phone conversation took place with Complainant. Complainant stated that day program staff noticed the expiration date of 6/5/19 on the food package that Resident A was sent to day program with. She stated that the staff may have taken a picture of the package and expiration date. Complainant does not think that this is a

common problem for this home and that Resident A is usually sent to day program with an appropriate lunch.

On 8/6/19, day program staff, Daquanna Hicks, was interviewed in-person at the day program. She stated that she noticed the expired date on Resident A's protein pack after Resident A had already opened it and began eating it. She reported that Resident A also was sent with a sandwich on 7/30/19, which was appropriate. Ms. Hicks showed a picture of the package, confirming that the expiration date was 6/5/19. She stated that the protein pack consisted of a hard-boiled egg, cheese and turkey sausage. Ms. Hicks stated that this was a one-time thing and that Resident A usually always has an appropriate lunch when she attends day program.

On 8/26/19, a phone interview was conducted with licensee, Ann Stevens. Ms. Stevens confirmed that the protein pack she sent Resident A to day program with on 7/30/19 had an expired expiration date on it. She stated that Resident A wanted the protein pack and that she just did not look at the expiration date on the package before sending it with Resident A. Ms. Stevens stated that it was a simple mistake and that she will remember to keep a closer eye on the expiration dates on any and all packages of food provided to the residents.

On 9/9/19, an on-site inspection was conducted and an interview was conducted with Resident A. Resident A remembered taking the outdated package of food to day program. She stated that she did take a couple bites of the food and that it seemed okay to her and that it was day program staff that noticed that the date on the protein pack package was expired. Resident A reported that this was the first time this has ever happened and that normally Ms. Stevens sends her to day program with good food.

During the on-site inspection, this home's food supply was inspected and found to be free from any further expired and/or outdated food.

APPLICABLE RULE	
R 400.1425	Food Service
	(1) All food shall be from sources approved or considered satisfactory by the department and shall be clean; wholesome; free from spoilage, adulteration, and misbranding; and safe for human consumption.

ANALYSIS:	It has been confirmed that on 7/30/19, Resident A was accidentally sent to day program with a package of food that was several weeks past its' expiration date. The expiration date on the protein pack was 6/5/19.
CONCLUSION:	VIOLATION ESTABLISHED

On 9/9/19, an exit conference was conducted with licensee, Ann Stevens. Ms. Stevens was informed of the findings of this investigation.

IV. RECOMMENDATION

An approved written plan of correction was obtained from the licensee on 9/9/19. I recommend that the status of this home's license remain unchanged.

Christopher A. Holvey

9/9/19

Christopher Holvey
Licensing Consultant

Date

Approved By:

Mary Holton

9/10/19

Mary E Holton
Area Manager

Date