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GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

May 30, 2019

Marcia Curtiss
Lifeshouse Crystal Manor Operations LLC
Suite 115
21800 Haggerty Rd.
Northville, MI 48167

RE: License #: AL410302931
Investigation #: 2019A0340031
Addington Place of Grand Rapids Seaside

Dear Mrs. Curtiss:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On May 30, 2019, you submitted an acceptable written corrective action plan. It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in blue ink that reads "Rebecca Piccard".

Rebecca Piccard, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor, 350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 446-5764

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL410302931
Investigation #:	2019A0340031
Complaint Receipt Date:	05/20/2019
Investigation Initiation Date:	05/20/2019
Report Due Date:	06/19/2019
Licensee Name:	Lifehouse Crystal Manor Operations LLC
Licensee Address:	Suite 115 21800 Haggerty Rd., Northville, MI 48167
Licensee Telephone #:	(616) 262-1792
Administrator:	Jill Quick
Licensee Designee:	Marcia Curtiss
Name of Facility:	Addington Place of Grand Rapids Seaside
Facility Address:	1175 68th Street S.E., Grand Rapids, MI 49508
Facility Telephone #:	(616) 281-8054
Original Issuance Date:	03/25/2010
License Status:	REGULAR
Effective Date:	09/26/2018
Expiration Date:	09/25/2020
Capacity:	20
Program Type:	PHYSICALLY HANDICAPPED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
On 04/08/2019 Resident A was prescribed Dentagel Brush-on Gel from her dentist. On 05/17/2019, the gel appeared to have not been opened but the MAR indicated it was administered.	Yes

III. METHODOLOGY

05/20/2019	Special Investigation Intake 2019A0340031
05/20/2019	Special Investigation Initiated - Telephone Jeannine Hayes
05/21/2019	Inspection Completed On-site
05/29/2019	Inspection Completed On-site
05/30/2019	Exit Conference Designee Marcia Curtiss

ALLEGATION: On 04/08/2019 Resident A was prescribed Dentagel Brush-on Gel from her dentist. On 05/17/2019, the gel appeared to have not been opened but the MAR indicated it was administered.

INVESTIGATION: On 5/20/2019 I received a complaint from BCAL Online Complaints. The complainant had been at Seaside and asked to see Resident A's Dentagel Fluoride toothpaste. The med tech on duty was unable to locate the toothpaste. The complainant informed Corporate Nurse, Jeannine Hayes, who was able to locate the toothpaste in the "topical medication drawer". When the complainant reviewed the Medication Administration Record (MAR) it had been initialed by staff as being given, however, when Ms. Hayes located the toothpaste, it had not yet been opened.

On 5/20/2019 I contacted Jeannine Hayes. She informed me that the prescription for the Dentagel was ordered on 04/08/2019 and was received at the home on 04/09/2019. She acknowledged that several staff did not know the toothpaste had been put in the topical medication drawer and they had not been using the Dentagel as prescribed. Ms. Hayes informed me that all staff have been retrained with the MAR and the medication cart. Resident A began receiving her Dentagel on May 17, 2019.

On 5/20/2019 I requested, received, and reviewed the MAR. It shows under the Dentagel to be used with a toothbrush and brushed on at bedtime. The MAR indicates that every day since 04/08/2019 that it had been administered to Resident A.

On 5/29/2019 I conducted an unannounced home inspection and viewed the Dentagel. It has been opened and used. I reviewed the MAR and it indicates that the Dentagel is being administered daily by staff.

APPLICABLE RULE	
R 400.15312	Resident medications.
	(2) Medication shall be given, taken, or applied pursuant to label instructions.
ANALYSIS:	Resident A has prescribed Dentagel to be used at bedtime. The complainant reported that on 05/17/2019 the tube of Dentagel was observed and had not yet been opened. Ms. Hayes acknowledged that although the Dentagel was received on 04/09/2019, it had not been used until 05/17/2019.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.15312	Resident medications.
	(4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions: (b) Complete an individual medication log that contains the following information: (v)The initials of the person who administers the medication, which shall be entered at the time the medication is given.
ANALYSIS:	Resident A was prescribed Dentagel. The Dentagel was being marked on the MAR as being administered, however, the tube was not opened and had not been used.

	Ms. Hayes acknowledged that the Dentagel was not being used as prescribed and staff had indicated on the MAR that they were administering it from 04/09/2019 through 05/17/2019 even though they were not.
CONCLUSION:	VIOLATION ESTABLISHED

On May 30, 2019 I conducted an exit conference with Designee Marcia Curtiss. We discussed the violation as well as the corrective action plan. She had no further questions.

IV. RECOMMENDATION

An acceptable corrective action plan has been received. I recommend no change to the current license status.



May 30, 2019

Rebecca Piccard
Licensing Consultant

Date

Approved By:



May 30, 2019

Jerry Hendrick
Area Manager

Date