



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

June 26, 2019

Anngenetten Turner  
The Neighborhoods of White Lake  
10770 Elizabeth Rd  
White Lake, MI 48386

RE: Application #: AH630397715  
The Neighborhoods of White Lake  
10770 Elizabeth Lake Rd  
White Lake, MI 48386

Dear Ms. Turner:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 48 will be issued effective 7/1/19.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in blue ink, appearing to read "Elizabeth Gregory-Weil".

Elizabeth Gregory-Weil, Licensing Staff  
Bureau of Community and Health Systems  
4th Floor, Suite 4B  
51111 Woodward Avenue  
Pontiac, MI 48342  
(810) 347-5503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
LICENSING STUDY REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AH630397715
<b>Applicant Name:</b>	The Neighborhoods of White Lake
<b>Applicant Address:</b>	10770 Elizabeth Lake Rd White Lake, MI 48386
<b>Authorized Representative/ Administrator:</b>	Anngnette Turner
<b>Name of Facility:</b>	The Neighborhoods of White Lake
<b>Facility Address:</b>	10770 Elizabeth Rd White Lake, MI 48386
<b>Facility Telephone #:</b>	(248) 618-4150
<b>Application Date:</b>	12/20/2018
<b>Capacity:</b>	48
<b>Program Type:</b>	AGED ALZHEIMER'S

## II. METHODOLOGY

12/20/2018	Enrollment
12/20/2018	Contact - Document Sent 1605 sent to applicant.
12/20/2018	Application Incomplete Letter Sent 1326, RI-030, and FP for Anngenetete.
01/04/2019	Contact - Document Sent 1605 revised to reflect a conversion of nursing home space to home for the aged. Becky Lund requested clarification on BCHS 100 AFC, explained not necessary for HFA.
01/11/2019	Contact - Document Received 1326, RI-030, and FP for Anngenetete.
01/11/2019	File Transferred To Field Office Grand Rapids
03/25/2019	Application Incomplete Letter Sent requested policies and procedures
03/25/2019	File Transferred To Field Office to Liz Gregory in Pontiac
04/02/2019	Inspection Completed-Fire Safety: A inspected by Don Christensen
04/03/2019	Occupancy Approval (AH ONLY) received from HFES engineer Kasra Zarbinian
04/03/2019	Contact - Document Received HFES room sheets received
05/21/2019	Contact - Telephone call made Conference call held with licensing staff Elizabeth Gregory-Weil, area manager Russ Misiak, facility AR/administrator Ann Turner and facility regional vice president Becky Lund to discuss outstanding revisions needed to facility policies/procedures
05/29/2019	Contact - Document Received Email received containing revised disaster plans. Sent to area manager Russ Misiak for approval. Per Mr. Misiak, plans have been approved.
06/06/2019	Comment

	All policies and procedures submitted have been approved
06/06/2019	Inspection Completed Onsite
06/06/2019	Inspection Completed BCAL FULL Compliance
06/06/2019	Recommend License Issuance
06/06/2019	Comment Per Facility AR, would like license effective date to be 7/1/19 due to nursing home certificate of need
06/06/2019	Recommend License Issuance

### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

#### A. Physical Description of Facility

The Neighborhoods of White Lake is a two story, 48 bed home for the aged (HFA) facility that offers assisted living and memory care services and is attached to an existing nursing home.

Upon entering the facility, visitors and guests are greeted by the concierge desk that is occupied weekdays from 8:30am-7:00pm and from 10:00am-6:00pm on weekends. The facility doors automatically lock after from 8:00pm-8:00am so residents and visitors attempting to gain entrance during those hours must utilize the phone located in the vestibule to notify staff to gain entrance. Staff can gain access at any time by swiping their badges.

The HFA portion of the building is comprised of the north and west hallways that contains four identical “neighborhoods”. The first-floor neighborhoods are known as “north wood” and “west wood”. The second-floor memory care neighborhoods are known as “north lake” and “west lake”. Each neighborhood contains 12 resident rooms (single occupancy only), kitchen, dining area, living room/seating area as well as staff office space, resident spa room and visitor rest rooms.

Resident rooms are identical in size and offer identical furnishings. Residents have the option to bring in their own furniture if they desire, so long as it meets fire safety requirements. If residents do not bring their own furniture, the facility will provide a twin bed, nightstand and wardrobe space. All resident rooms have their own bathroom that contains a toilet, sink, medicine cabinet and walk in shower with grab bars. Resident rooms have individually controlled thermostats and each room has a

mounted flat screen tv and wireless internet is available throughout the building. For safety purposes, all windows throughout the facility contain stoppers which only allow them to open a few inches. Each resident room is outfitted with a nurse call system that summons staff for assistance and have pull cords located in each bathroom.

Meals are prepared on-site in the commercial kitchen located on the garden level of the building, which has been licensed by the Oakland County Health Department. The meals are prepared in the centralized kitchen will be transported in warming units to the home for the aged residents.

The facility has an emergency generator that is compliant with MCL 333.21335. Essential services are maintained during power outages such as heating and cooling, kitchen equipment, elevators and the fire detection system.

The facility is outfitted with approved fire suppression systems throughout the building. On 4/2/2019 the Bureau of Fire Services granted an acceptable fire safety certification. Health Facilities Engineering Section engineer Kasra Zarbinian granted occupancy approval effective 4/3/2019.

The licensee, The Neighborhoods of White Lake is owned and operated by Trinity Continuing Care Services (doing business as Trinity Health Senior Communities) and attests that they do not hold a management or any other lease agreement. A review of the Department of Licensing and Regulatory Affairs *Corporations Online Filing System* revealed The Neighborhoods of White Lake is a domestic nonprofit corporation with a Michigan incorporation date of 10/09/1984.

## **B. Program Description**

The Neighborhoods of White Lake offers room, board and supervised personal care services to a total capacity of 48 individuals 55 years of age or older. The facility allows residents to choose their own primary health physician, specialist, licensed health care agency and/or hospice. The facility offers physician services onsite but residents may use any physician that they choose. The facility has a contracted pharmacy service through Pharmascript. Resident needs are assessed and an initial service plan is written prior to admission to the facility.

Staff training includes assistance in personal care, medication administration, the facility's disaster plans, resident rights, behavior management and all services identified in residents' service plans.

The facility is a tobacco free environment and does not permit smoking anywhere on campus. At this time, the facility does not allow residents to have pets, does not hold any funds for residents and does not provide individual transportation services to residents.

Huron Valley hospital is located less than five miles away from the facility and banking, retail and food establishments are located within short walking distance of the facility.

### **C. Rule/Statutory Violations**

The facility is in substantial compliance with home for the aged public health code and administrative rules.

## **IV. RECOMMENDATION**

I recommend issuance of a temporary license to this home for the aged that will allow it to operate for a period of six months with a licensed bed capacity of 48, effective 7/1/19.



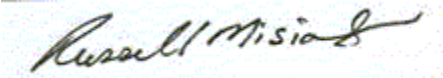
6/10/19

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Elizabeth Gregory-Weil  
Licensing Staff

Date

Approved By:



6/26/19

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Russell B. Misiak  
Area Manager

Date