



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

SHELLY EDGERTON
DIRECTOR

August 27, 2018

Kimberly Nichols
Joyner Home LLC
PO Box 04030
Detroit, MI 48204

RE: License #: AS820290866
Investigation #: **2018A0121027**
Joyner Home II

Dear Ms. Nichols:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On 08/20/2018, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in blue ink that reads "K. Robinson".

K. Robinson, LMSW, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 919-0574

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 BUREAU OF COMMUNITY AND HEALTH SYSTEMS
 SPECIAL INVESTIGATION REPORT
 THIS REPORT CONTAINS QUOTED PROFANITY**

I. IDENTIFYING INFORMATION

License #:	AS820290866
Investigation #:	2018A0121027
Complaint Receipt Date:	05/10/2018
Investigation Initiation Date:	05/11/2018
Report Due Date:	07/09/2018
Licensee Name:	Joyner Home LLC
Licensee Address:	PO Box 04030 Detroit, MI 48204
Licensee Telephone #:	(313) 570-6006
Administrator:	Kimberly Nichols
Name of Facility:	Joyner Home II
Facility Address:	7429 East Robinwood Street Detroit, MI 48234
Facility Telephone #:	(313) 891-6897
Original Issuance Date:	11/06/2007
License Status:	REGULAR
Effective Date:	06/02/2018
Expiration Date:	06/01/2020
Capacity:	4
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Staff threatened and intimidated a female resident on 5/3/18.	Yes

III. METHODOLOGY

05/10/2018	Special Investigation Intake 2018A0121027 (APS Referral made by ORR at time of intake)
05/11/2018	Special Investigation Initiated - Telephone Call to Kim Nichols, licensee
05/17/2018	Inspection Completed On-site Interviewed licensee, Resident A and B
06/14/2018	Contact - Telephone call made DCW, Tierra Bailey
06/18/2018	Contact - Telephone call made Linda Hicks with ORR
06/18/2018	Contact – Telephone call made DCW, Lakemia Jones
08/17/2018	Contact - Telephone call made Licensee
08/20/2018	Exit Conference Licensee
08/20/2018	Corrective Action Plan Requested
08/20/2018	Corrective Action Plan Received

ALLEGATION: Staff threatened and intimidated a female resident on 5/3/18.

INVESTIGATION: On 5/17/18, I completed an onsite inspection at Joyner Home I. The incident happened at Joyner Home II. Resident A and B were transported to Joyner Home I to help facilitate the interview process. They both attend program during the day. According to Resident A, she felt mistreated by direct care worker,

Tierra Bailey. She said Tierra singled her out and bought ice cream for every resident except her. Resident A also said Tierra threatened to hit her if she told anybody what happened. Resident B acknowledged Tierra bought her some ice cream from the ice cream truck and none for Resident A. However, Resident B denied Tierra singles out Resident A. In fact, Resident B said Tierra and Taniesha are “mean” to all residents. According to Resident B, both workers holler at them, but indicated the intensity depends upon their mood. Resident A and B stated Tierra and Taniesha should be fired for mistreating them.

Tierra Bailey denies the allegations. She said the complaint was launched in retaliation for her reporting an abuse case involving another resident earlier this year. Tierra reported she has been under fire by management ever since that incident. Tierra said she didn’t purchase ice cream for Resident A because she is a diabetic. She said the resident was given a cold treat that is low in sugar once inside the home. Tierra believes the residents are being manipulated by the home manager to say things that are not true.

Lakemia Jones worked with Tierra earlier that day. She said Resident A told another staff (Shatonna) that she heard Tierra bad mouthing her. Lakemia suspects Resident A wasn’t treated to ice cream from the ice cream truck as punishment for snitching. Lakemia admitted Resident A reported the incident to her soon after it happened. Therefore, Lakemia stated she believes the allegation is true.

The licensee also believes the allegations against Tierra and Taniesha are true. In addition to making the resident feel threatened and intimidated, Resident A reported hearing Tierra and Tanisha using foul language. She said they repeatedly called the home manager, L. Spears a “fat bitch.” Resident A has a close relationship with the manager, so she took offense to the negative comments. Ms. Nichols immediately removed Tierra and Taniesha from the schedule pending the outcome of this investigation.

On 8/20/18, Ms. Nichols submitted a written corrective action plan to address the rule violation. The staff involved will be terminated.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of

	<p>the licensee, employees, or any person who lives in the home shall not do any of the following:</p> <p>(f) Subject a resident to any of the following:</p> <p>(i) Mental or emotional cruelty.</p> <p>(ii) Verbal abuse.</p> <p>(iii) Derogatory remarks about the resident or members of his or her family.</p> <p>(iv) Threats.</p>
ANALYSIS:	<ul style="list-style-type: none"> • Resident A reported feeling threatened by Staff. • Resident B reported DCWs Tierra and Taniesha are mean and yell at residents. • Ms. Nichols and Lakemia believe the allegations are true based on their experience with the Staff. • Therefore, based on these findings, it is reasonable to conclude Tierra Bailey and Taniesha Cook acted in a manner that subjected the residents to mental or emotional cruelty and threats.
CONCLUSION:	<p>VIOLATION ESTABLISHED</p> <p>This is a REPEAT VIOLATION; See Special Investigation Report #2018A0782006.</p>

IV. RECOMMENDATION

An acceptable corrective action plan has been received; therefore, I recommend the status of this license remain unchanged.



8/20/18

Kara Robinson
Licensing Consultant

Date

Approved By:



8/27/18

Ardra Hunter
Area Manager

Date