



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

SHELLY EDGERTON
DIRECTOR

January 16, 2018

Valkyrie Sakshaug
Sakshaug Group Homes, LLC
4334 Ridge Lane
Wyoming, MI 49519

RE: License #: AS410315453
Investigation #: 2018A0464013
Robinson Road Home

Dear Ms. Sakshaug:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

Megan Aukerman, MSW

Megan Aukerman, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 438-3036

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS410315453
Investigation #:	2018A0464013
Complaint Receipt Date:	12/18/2017
Investigation Initiation Date:	12/18/2017
Report Due Date:	02/16/2018
Licensee Name:	Sakshaug Group Homes, LLC
Licensee Address:	4334 Ridge Lane Wyoming, MI 49519
Licensee Telephone #:	(616) 877-4131
Administrator:	Valkyrie Sakshaug
Licensee Designee:	Valkyrie Sakshaug
Name of Facility:	Robinson Road Home
Facility Address:	1552 Robinson Rd., SE Grand Rapids, MI 49506
Facility Telephone #:	(616) 608-4078
Original Issuance Date:	11/01/2011
License Status:	REGULAR
Effective Date:	05/01/2016
Expiration Date:	04/30/2018
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Resident A bit staff person Andrew Gatica and Mr. Gatica then punched Resident A in the face, resulting in a black eye.	Yes

III. METHODOLOGY

12/18/2017	Special Investigation Intake 2018A0464013
12/18/2017	APS Referral Referral Received from APS
12/18/2017	Special Investigation Initiated - Telephone Jennifer Milan, APS
12/18/2017	Contact - Document Sent GRPD records request
12/21/2017	Inspection Completed On-site Jennifer Milan, APS, Residents A, B & C, Valkyrie Sakshaug, Licensee
12/21/2017	Contact-Telephone call received Valkyrie Sakshaug, Licensee
01/2/2018	Contact-Document received GRPD police report
01/16/2018	Exit Conference Valkyrie Sakshaug, Licensee

ALLEGATION: Resident A bit staff person Andrew Gatica and Mr. Gatica then punched Resident A in the face, resulting in a black eye.

INVESTIGATION: On 12/18/2017, I received a complaint stating the Grand Rapids Police Department (GRPD) responded to the facility regarding an assault. It was reported that Resident A bit employee, Andrew Gatica on the arm. As a result Mr. Gatica punched Resident A in the face. Resident A's eye was swollen and bruised. The complaint was received from Adult Protective Services (APS).

On 12/18/2017, I spoke to Kent County Adult Protective Services (APS) worker, Jennifer Milan to coordinate the investigation.

On 12/18/2017, I sent a records requested to GRPD requesting police reports.

On 12/21/2017, Ms. Milan and I completed an on-site inspection at the facility. We interviewed Resident A privately. Resident A was observed to have a large bruise around his left eye. Resident A stated on Sunday, December 17, 2017 Resident A was trying to go into another resident's room. Resident A was banging on the door, because the resident would not let him in. Mr. Gatica then came up the stairs to see what Resident A was doing. Resident A stated Mr. Gatica yelled at him to stop banging on the door so Resident A attacked Mr. Gatica. Resident A stated he was biting Mr. Gatica on the arm. Mr. Gatica then hit Resident A in the face. Resident A stated the police came to the home and he was taken to the hospital to be examined. Resident A denied Mr. Gatica has assaulted him in the past. He also denied any other staff hurting him.

We then interviewed administrator, Valkyrie Sakshaug. Ms. Sakshaug stated Mr. Gatica has never had any personnel or disciplinary issues. This was the first time anything like this has happened. Ms. Sakshaug stated they have continuous behavior problems with Resident A. He often tries to assault other residents in the home. Ms. Sakshaug stated Resident A is on probation for assault. Ms. Sakshaug stated she thought Resident A would go to jail when he bit Mr. Gatica, but the police did not take him in. Resident A has a hearing in front of the judge this morning to determine what the outcome will be for his recent behaviors.

We then interviewed Resident B and C, individually. Both residents stated they enjoy living at the facility and all of the staff treat them well, including Mr. Gatica. They denied any staff has ever assaulted them. Both Residents B and C stated Resident A is very aggressive and becomes angry easily. They stated there was a time where Resident A tried to assault another resident and the police came to the home. They stated Resident A also tries to break things in the facility. The staff will try to calm him down or call the police.

On 12/21/2017, Ms. Sakshaug left a message stating Resident A went in front of Judge Buter who stated Resident A would be sent to jail for his next assault. If there is also one more assault, Resident A would be ordered out of the facility.

On 1/2/2017, I received and reviewed police report 17-098827. The report stated on 12/17/2017, GRPD officer Timothy Hoomstra responded to an assault complaint at the facility. Officer Hoomstra spoke with Mr. Gatica. Mr. Gatica stated he heard Resident A arguing with another resident upstairs. Mr. Gatica went upstairs to resolve the issue. Resident A was in another resident's room. Mr. Gatica had to forcefully push open the door to get in the bedroom. When he got in the room Resident A came at him and pushed him. Mr. Gatica then pushed Resident A back. Resident A then bit Mr. Gatica in the forearm. Mr. Gatica then said he punched Resident A to get him off of his arm. Officer Hoomstra then interviewed Resident A. Resident A had a black left eye that was bleeding. Resident A stated Mr. Gatica wanted him to get out of the other resident's bedroom. Resident A didn't want to

leave so he bit Mr. Gatica. Mr. Gatica then punched him in the face. Officer Hoomstra contacted Ms. Sakshaug. She had another staff come relieve Mr. Gatica and Mr. Gatica was sent home. Resident A was brought to the hospital to be examined. Mr. Gatica did not want to press charge against Resident A. The case was closed.

On 1/16/2018, I completed an exit conference with Ms. Sakshaug. She was informed of the investigative findings and recommendations. She was informed a corrective action plan would need to be submitted and approved.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(1) A licensee shall not mistreat a resident and shall not permit the administrator, direct care staff, employees, volunteers who are under the direction of the licensee, visitors, or other occupants of the home to mistreat a resident. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm or the deliberate infliction of pain by any means.
ANALYSIS:	<p>Resident A stated on 12/17/2018, he was upstairs in the facility trying to get into another resident's room. Mr. Gatica came upstairs to tell him to stop. Resident A then admitted to biting Mr. Gatica in the arm. Mr. Gatica then punched Resident A in the face. Resident A was observed to have bruising around his left yet.</p> <p>Residents B and C both stated they enjoy living at the facility and denied any staff have mistreated them. Resident B and C stated Resident A has "behaviors" and has previously tried to assault others in the facility.</p> <p>Licensee, Valkyrie Sakshaug stated she was informed Resident A bit Mr. Gatica and Mr. Gatica punched Resident A in the face in response. Ms. Sakshaug stated the day of the incident Mr. Gatica was sent home. She denied Mr. Gatica had previous disciplinary issues.</p> <p>The Grand Rapids Police report, 17-098827. GRPD officers responded to the facility regarding an assault complaint. Resident A admitted to biting Mr. Gatica. Mr. Gatica admitted to the officer that he punched Resident A to get him off his arm.</p> <p>Based on the investigative findings, there is sufficient evidence</p>

	to support a rule violation that Mr. Gatica responded inappropriately to the situation by hitting Resident A, resulting in a bruised eye.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend the license status remain unchanged.

Megan Aukerman, MSW

01/16/2018

Megan Aukerman
Licensing Consultant

Date

Approved By:

Jerry Hendrick

01/16/2018

Jerry Hendrick
Area Manager

Date