



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

SHELLY EDGERTON
DIRECTOR

February 7, 2018

Randolph Scholtus
West Shore AFC Homes, L.L.C.
4040 Co. Road 633
P.O. Box 128
Grawn, MI 49637

RE: License #: AL280312738
Investigation #: 2018A0230020
West Shore AFC Home, LLC

Dear Mr. Scholtus:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

A handwritten signature in purple ink that reads "Rhonda Richards".

Rhonda Richards, Licensing Consultant
Bureau of Community and Health Systems
Suite 11
701 S. Elmwood
Traverse City, MI 49684
(231) 342-4942

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL280312738
Investigation #:	2018A0230020
Complaint Receipt Date:	01/17/2018
Investigation Initiation Date:	01/17/2018
Report Due Date:	03/18/2018
Licensee Name:	West Shore AFC Homes, L.L.C.
Licensee Address:	2651 Leaf Lane Grawn, MI 49637
Licensee Telephone #:	(231) 276-9434
Administrator:	Randolph Scholtus
Licensee Designee:	Randolph Scholtus
Name of Facility:	West Shore AFC Home, LLC
Facility Address:	2651 Leaf Lane Grawn, MI 49637
Facility Telephone #:	(231) 276-9795
Original Issuance Date:	01/26/2012
License Status:	REGULAR
Effective Date:	08/11/2016
Expiration Date:	08/10/2018
Capacity:	14
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Resident A has wounds on his trunk and stomach. It is unknown how these occurred or if facility staff are aware of these injuries.	No

III. METHODOLOGY

01/17/2018	Special Investigation Intake 2018A0230020
01/17/2018	Special Investigation Initiated - Telephone Kristie Cole
01/17/2018	APS Referral
01/18/2018	Inspection completed –on-site Observation of Resident A and interviewed staff members Kristie Cole and Amanda Pusey
01/18/2018	Contact - Telephone call made Kelly Schaub APS
01/29/2018	Contact - Telephone call made TBAISD Shannon Rice
02/06/2018	Exit Conference With Administrator Randy Scholtus

ALLEGATION: Resident A has wounds on his trunk and stomach. It is unknown how these occurred or if facility staff are aware of these injuries.

INVESTIGATION: On 01/18/2018, I conducted an on -site investigation at the facility and interviewed home manager Kristie Cole and staff member Amanda Pusey. I observed Resident A but could not interview him as he is non-verbal. Both Ms. Cole and Ms. Pusey stated that Resident A at times will scratch himself. This behavior is noted in his assessment plan which I reviewed. Facility staff as well as his caseworkers regularly try to find out what is triggering this behavior, all to no avail. On 01/15/2018, staff noticed some scratches on Resident A’s right side. Ms. Cole was notified and instructed the staff to use antibiotic ointment and begin using lotion as Resident A’s skin seemed to be dry. Later in the day Ms. Cole was contacted by the school staff stating that Resident A had scratches. Ms. Cole told the school that the facility was aware of this and they were using antibiotic ointment on the

scratches. Ms. Pusey stated all staff are aware of Resident A's self-injurious behavior and when they see it happening they redirect him.

On 01/18/2018, I interviewed Adult Protective Service Worker Kelly Schaub who had been assigned to investigate the complaint. Ms. Schaub stated that Resident A had a bit of dry skin and had scratched himself. The facility staff put ointment on it and were taking care of it. She stated it was her opinion that the referral source "over reacted". Ms. Schaub stated she would not be substantiating an abuse/neglect complaint.

On 01/29/2018, I interviewed Shannon Rice who is the nurse where Resident A attends school. Ms. Rice indicated that she was well aware of the scratches and had communicated with staff regarding this issue. She agreed that the only thing to do was to continue to use antibiotic ointment until it heals. She stated there was no bleeding and it is hard to determine how long the scratches had been there. She has observed Resident A have self-injurious behaviors at school. She stated Westshore staff work very closely with the school and Community Mental Health regarding Resident A's behaviors and needs.

On 02/06/2018, I conducted an exit conference with Administrator Randy Scholtus and reviewed the findings of the investigation. He stated that he and the staff at Westshore will continue to work with CMH and other agencies to provide not only the best care for Resident A, but for all the residents at the facility.

APPLICABLE RULE	
R 400.15305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	As soon as staff at Westshore noted the scratches they applied an antibiotic ointment. Additionally they began applying lotion to his skin after noting it was dry. They consulted with the school nurse regarding this matter and she was in agreement with applying the ointment and allowing time for the scratches to heal. Resident A was treated with dignity and he was protected and safe at all times.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend the status of this license remain unchanged.

Rhonda Richards

02/07/2018

Rhonda Richards
Licensing Consultant

Date

Approved By:

Jerry Hendrick

02/07/2018

Jerry Hendrick
Area Manager

Date