



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

SHELLY EDGERTON
DIRECTOR

October 10, 2017

Tamika Ruth
514 S. Ortman Street
Saginaw, MI 48601

RE: License #:	AS730377214
Investigation #:	2017A0123052
	Annie's Home Care

Dear Ms. Ruth:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (989) 787-7031.

Sincerely,

Shamidah Wyden, Licensing Consultant
Bureau of Community and Health Systems
411 Genesee
P.O. Box 5070
Saginaw, MI 48605

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS730377214
Investigation #:	2017A0123052
Complaint Receipt Date:	08/23/2017
Investigation Initiation Date:	08/24/2017
Report Due Date:	10/22/2017
Licensee Name:	Tamika Ruth
Licensee Address:	514 S. Ortman Street Saginaw, MI 48601
Licensee Telephone #:	(989) 714-1271
Administrator:	Tamika Ruth
Licensee Designee:	N/A
Name of Facility:	Annie's Home Care
Facility Address:	514 N. Warren Avenue Saginaw, MI 48607
Facility Telephone #:	(989) 401-7835
Original Issuance Date:	11/16/2015
License Status:	REGULAR
Effective Date:	05/16/2016
Expiration Date:	05/15/2018
Capacity:	6
Program Type:	AGED PHYSICALLY HANDICAPPED MENTALLY ILL DEVELOPMENTALLY DISABLED

II. ALLEGATION(S)

	Violation Established?
Resident A is not being taken to appointments. The facility is asking Resident A to reschedule appointments. Resident A is walking to appointments.	No

III. METHODOLOGY

08/23/2017	Special Investigation Intake 2017A0123052
08/24/2017	Special Investigation Initiated - On Site I conducted an unannounced visit to Annie's Home Care.
08/25/2017	Contact - Telephone call made I spoke with Tamika Ruth via phone.
08/30/2017	Contact - Face to Face I spoke with Tamika Ruth at Annie's Home Care.
08/31/2017	APS Referral An APS referral was completed.
09/14/2017	Contact - Telephone call made I left a message for Resident A's case manager, asking for a return call.
09/14/2017	Contact - Telephone call received I spoke with Resident A's case manager via phone.
10/10/2017	Exit Conference I spoke with Tamika Ruth via phone.

ALLEGATION:

Resident A is not being taken to appointments. The facility is asking Resident A to reschedule appointments. Resident A is walking to appointments.

INVESTIGATION:

On 08/24/2017, I conducted an unannounced visit to Annie's Home Care. I interviewed Resident A. Resident A stated that sometimes when she has to go to the hospital, they make her call an ambulance. She stated that she has taken an ambulance about ten to twelve times since October of last year. She stated that she does not understand why

staff did not support her by going with her. Resident A stated that she has a sleeping condition. When asked what her medical condition is that causes her to go to the hospital, she stated that she complains of generalized pain. She stated that she is told at the hospital that she has something that she did not come there to be seen for. She stated that Annie's Home Care may be trying to mess up so she can leave. She stated that they do everything possible to annoy a person to get them to leave. Resident A gave an example of staff beating on the bathroom door when she is in the bathroom. When asked what appointments she has had to walk to, she stated that there have been a few at 600 Irving in Saginaw, MI. She then stated that her doctor appointments are in Bridgeport, MI, and they are way too far to walk to. She denied walking to her doctor's appointments and stated, "If they don't take me, I just don't go there." She stated that she was asked to reschedule her carpal tunnel appointment, and Tamika Ruth did not give her a reason why. Resident A stated that someone broke in to her room and stole her list of doctor appointments, after I asked her what kind of notice was she giving staff in regard to upcoming doctor's appointments.

Resident A's assessment plan indicates that she can move about independently in the community, and is independent with her personal self-care (i.e. bathing, grooming, dressing, toileting, dressing, personal hygiene, etc.) Resident A has to be supervised while taking medications to make sure she is taking her medication. Per her resident care agreement, the home provides transportation to and from doctor's appointments, shopping on Sunday, and to visit family and friends.

On 08/24/2017, I interviewed licensee Tamika Ruth at Annie's Home Care. Ms. Ruth stated that she gave Resident A a 30-day discharge notice last month. She stated that Resident A has called the police every other day. She stated that Resident A is going to a specialized AFC home on September 1, 2017. She stated that Resident A has resided at Annie's Home Care since November 2016. She stated that in-between this time, Resident A has left the facility and come back twice. Resident A has claimed assaults and sexual assaults to the police which was untrue. Ms. Ruth stated that no one is making Resident A walk to doctor's appointments. She stated that Resident A informed her of a doctor's appointment once about an hour before the scheduled appointment, and that she still took Resident A to the appointment. She stated that she provides Resident A with transportation regularly. She stated that Resident A goes to a doctor every other day and has multiple doctors.

On 08/25/2017, I spoke again with licensee Tamika Ruth via phone. She stated that Resident A's case manager Shannon Darby is going to petition Resident A. She stated that Resident A had an argument with her case manager on the porch of Annie's Home Care, and that Resident A told her case manager that she is advocating for the AFC home and not her. Ms. Ruth stated that Resident A went to the hospital last night because she was alleging that all of her property had been stolen. She stated that Resident A was being petitioned based on her being delusional, a danger to other people, and irrational. She stated that Resident A will walk to the Rescue Mission and the police have had to bring her back to Annie's Home Care twice. She stated that Resident A called the police recently, and told the police that 4-5 people had assaulted

her. Ms. Ruth stated that the police responded to the home with their guns drawn. She stated that this incident occurred this past Sunday.

On 08/30/2017, I spoke with Tamika Ruth at Annie's Home Care. She stated that things have been calmer since Resident A received a Haldol shot on Tuesday. She stated that two days ago, Resident A was rubbing feces on herself and said someone had put the feces on her. She stated that Resident A was also being verbally abusive toward another resident, and the hospital would not admit Resident A. She stated that Resident A is moving to another home Friday morning. I obtained paperwork from Ms. Ruth regarding Resident A.

According to Resident A's PCP (Person Centered Plan), she is diagnosed with schizoaffective disorder. Her health care appraisal notes that she has "frequent ER use for non-emergent complaints." Her health care appraisal indicates that she is fully ambulatory. In the diagnosis section of her health care appraisal it indicates "see attached." Her attached diagnosis list is nine pages long and indicates multiple diagnoses physical health and mental health issues, including schizoaffective disorder and paranoia.

On 09/14/2017, I spoke with Resident A's case manager Shannon Darby from Saginaw Psychological. Ms. Darby stated that the allegations are not true. She stated that Resident A's doctor's appointments are not within walking distance. She stated that on the day the allegations were made, a worker was out transporting another client, and that the AFC home did provide transportation to Resident A that day. She stated that she told Resident A that she made a false report, and Resident A said in response "well, some of the other stuff was true", basically admitting to submitting a false report. Ms. Darby stated that Resident A is now in a specialized AFC home. She stated that Resident A is schizophrenic and has borderline personality disorder. She stated that they have been trying to find a good medication regimen for her. She stated that Resident A is manipulative when she feels she is not being heard or taken care of and has delusions. Resident A will go to the ER for non-medical reasons. Resident A went to the ER (Emergency Room) because she thought someone assaulted her teddy bear, and the next day she changed her story to it being both her and the teddy bear that was assaulted. She stated that an intense behavioral plan is in the works. Ms. Darby stated that she has no concerns regarding the care provided at Annie's Home Care. She stated that Resident A has come back this AFC home twice from other homes. She stated that Resident A does not have a guardian.

On 10/10/2017, I conducted an exit conference with licensee Tamika Ruth via phone. She was informed of the findings and conclusion.

APPLICABLE RULE	
R 400.14303	Resident care; licensee responsibilities.
	(3) A licensee shall assure the availability of transportation services as provided for in the resident care agreement.

ANALYSIS:	There is no preponderance of evidence to substantiate a rule violation. I interviewed licensee Tamika Ruth and Resident A's case manager Shannon Darby. Ms. Ruth and Ms. Darby stated that the allegations were untrue. Ms. Ruth stated that she has provided transportation to Resident A's appointments. Ms. Darby stated that Resident A's doctor's appointments are not within walking distance and denied having any concerns regarding the care Annie's Home Care provided to Resident A.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change in the status of the license.

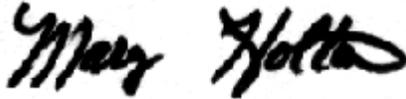


10/10/2017

Shamidah Wyden
Licensing Consultant

Date

Approved By:



10/10/2017

Mary E Holton
Area Manager

Date