



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

SHELLY EDGERTON
DIRECTOR

August 2, 2017

Janice Hurst
Progressive Residential Services Inc
Suite # 165
6001 N. Adams Road
Bloomfield Hills, MI 48304

RE: License #: AS130336875
Investigation #: **2017A0579030**
Walter Home

Dear Janice Hurst:

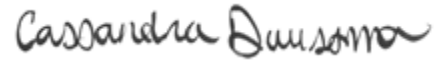
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (269) 337-5066.

Sincerely,

A handwritten signature in black ink that reads "Cassandra Duursma". The signature is written in a cursive, flowing style.

Cassandra Duursma, Licensing Consultant
Bureau of Community and Health Systems
322 E. Stockbridge Ave
Kalamazoo, MI 49001
(269) 615-5050

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS130336875
Investigation #:	2017A0579030
Complaint Receipt Date:	08/01/2017
Investigation Initiation Date:	08/01/2017
Report Due Date:	08/31/2017
Licensee Name:	Progressive Residential Services Inc
Licensee Address:	Suite # 165 6001 N. Adams Road Bloomfield Hills, MI 48304
Licensee Telephone #:	(248) 641-7200
Administrator:	Ashambi Guy
Licensee Designee:	Janice Hurst
Name of Facility:	Walter Home
Facility Address:	15062 Walters Drive Marshall, MI 49068
Facility Telephone #:	(269) 248-6020
Original Issuance Date:	04/01/2013
License Status:	REGULAR
Effective Date:	10/29/2015
Expiration Date:	10/28/2017
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED

II. ALLEGATION(S)

	Violation Established?
Walter Home received a failing Environmental Health rating during their most recent inspection on 07/06/2017.	Yes

III. METHODOLOGY

08/01/2017	Special Investigation Intake 2017A0579030
08/01/2017	Special Investigation Initiated - Letter Environment Health Inspection Report reviewed.
08/01/2017	Exit Conference Telephone interview with licensee designee, Ms. Janice Hurst.

ALLEGATION: Walter Home received a failing Environmental Health rating during their most recent inspection on 07/06/2017.

INVESTIGATION:

On 08/01/2017, I received this complaint through the BCHS online complaint system.

On 08/01/2017, I review the *Environmental Health Inspection Report* for Walter Home. Walter Home received a failing Environmental Health rating citing that, "Septic system is cross connected to water softener. Potential back siphoning of sewage is a high risk." The report was signed by Robert Overly, Sanitarian at the Calhoun County Public Health Department.

On 08/01/2017, I completed an exit conference via telephone with Ms. Janice Hurst. Ms. Hurst denied being aware of a failing Environmental Health rating at Walter Home. Mr. Overly's recommendation for having a plumber install a proper air gap on the water softener discharge line was discussed. Ms. Hurst agreed with my findings and recommendations.

APPLICABLE RULE	
R 400.14401	Environmental health.
	(1) Private water systems shall be in compliance with R 325.10101 et seq. of the Michigan Administrative Code. A bacteriological report confirming water quality shall be required during the initial inspection and every 2 years

	thereafter. Group homes that use a community approved water system need not be in compliance with this requirement.
ANALYSIS:	Sanitarian, Robert Overly, issued a failing Environmental Health rating to Walter Home due to the septic system being "cross connected" to the water softener creating a high risk of back siphoning of sewage.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable Corrective Action Plan, I recommend the status of the license remain the same.

Cassandra Duursma

08/01/2017

Cassandra Duursma
Licensing Consultant

Date

Approved By:

Dawn Timm

08/02/2017

Dawn N. Timm
Area Manager

Date