



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

SHELLY EDGERTON
DIRECTOR

August 04, 2017

Joy Mbelu
Blessed Manor LLC
5517 Starflower Dr.
Haslett, MI 48840

RE: License #: AS330272015
Investigation #: **2017A0466029**
Blessed Manor LLC

Dear Ms. Mbelu:

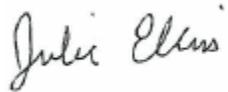
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9727.

Sincerely,

A handwritten signature in cursive script that reads "Julie Elkins".

Julie Elkins, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS330272015
Investigation #:	2017A0466029
Complaint Receipt Date:	05/31/2017
Investigation Initiation Date:	06/01/2017
Report Due Date:	07/30/2017
Licensee Name:	Blessed Manor LLC
Licensee Address:	5517 Starflower Dr. Haslett, MI 48840
Licensee Telephone #:	(517) 402-3952
Administrator:	Joy Mbelu
Licensee Designee:	Joy Mbelu
Name of Facility:	Blessed Manor LLC
Facility Address:	716 Wisconsin Ave. Lansing, MI 48915
Facility Telephone #:	(517) 267-0976
Original Issuance Date:	01/07/2005
License Status:	REGULAR
Effective Date:	02/04/2016
Expiration Date:	02/03/2018
Capacity:	6
Program Type:	MENTALLY ILL DEVELOPMENTALLY DISABLED AGED

II. ALLEGATION

	Violation Established?
Resident A states that there is no food so Resident A goes to the Volunteers of America (VOA) to eat.	Yes
Additional Findings	Yes

III. METHODOLOGY

05/31/2017	Special Investigation Intake 2017A0466029
06/01/2017	Special Investigation Initiated - Telephone Complainant
06/01/2017	Contact - Document Sent emailed Complainant
06/12/2017	Inspection Completed On-site
06/12/2017	Inspection Completed-BCAL Sub. Compliance
07/21/2017	Exit with Joy Mbelu

ALLEGATION: Resident A states that there is no food so Resident A goes to the Volunteers of America (VOA) to eat.

INVESTIGATION:

On 05/31/2017, Complainant reported that Resident A states that there is no food so Resident A goes to the Volunteers of America (VOA) to eat. On 06/01/2017, I emailed Complainant who had no additional details to report.

On 06/12/2017, I conducted an unannounced investigation and was greeted by Lakisha Washington, live-in staff member. As I entered the home, I witnessed Resident B making oatmeal in the kitchen. I asked Ms. Washington what time lunch was being served and she stated that “residents make their own lunch.” I observed the menu posted on the refrigerator and which documented tuna fish sandwiches, chips and fruit drink as the lunch menu not oatmeal. Ms. Washington stated that the groceries were “getting lean” because grocery shopping days are on 1st and the 15th days of the month. Ms. Washington reported that Joy Mbelu, licensee designee and administrator, is the one who is responsible for the grocery shopping. I did not observe any canned tuna fish, chips or fruit drink in the facility. Ms. Washington explained that the menu is “just a guide” and that it is not followed rather it is a

foundation of what to cook. Ms. Washington reported that the residents eat cereal for breakfast, so sometimes the breakfast menu is followed. However, Ms. Washington also stated that some of the residents like to use their own money to purchase food to cook at the facility or they go out to eat, but she does not cook food if enough residents are not home or if they don't like what she plans to cook. Ms. Washington reported that if she is going to cook she will decide with the residents what they will have for dinner. Ms. Washington reported that she has never documented any changes to the menu as menu substitutions.

I interviewed Resident A, Resident B and Resident C and they all stated that they have made meals for themselves while living at this facility and that they have used their own money or have other resources to obtain food while living here as 3 meals a day are not prepared by Ms. Washington. Ms. Washington and Resident A, Resident B and Resident C reported having an understanding that the residents can prepare items themselves for breakfast or lunch and Ms. Washington can assist if needed and if the house decides that they want Ms. Washington to cook a dinner then they will agree on the menu and she cook the meal. Resident A, Resident B and Resident C reported that the facility has food available for meals.

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(1) A licensee shall provide a minimum of 3 regular, nutritious meals daily. Meals shall be of proper form, consistency, and temperature. Not more than 14 hours shall elapse between the evening and morning meal.
ANALYSIS:	Meals are required to be prepared and served by the facility minimally three time per day. I observed Resident B making his own lunch and was told by Ms. Washington, Resident A, Resident B and Resident C that residents are "on their own" for preparing lunches and some dinners.
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

Menus were posted in the facility, however according to Ms. Washington the menus are not being followed. Ms. Washington stated that the menus are a foundation of what to cook but that the menu did not have to be followed. Ms. Washington also reported that she has never documented when changes was made to the menu.

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(4) Menus of regular diets shall be written at least 1 week in advance and posted. Any change or substitution shall be noted and considered as part of the original menu.
ANALYSIS:	Ms. Washington reported making changes or substitutions to the posted menu and not documenting those changes as required.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend the status of the license remain unchanged.



08/03/2017

Julie Elkins
Licensing Consultant

Date

Approved By:



08/04/2017

Dawn N. Timm
Area Manager

Date