



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

SHELLY EDGERTON  
DIRECTOR

July 21, 2017

Samantha Thelen  
Glen Abbey Assisted Living, LLC  
Suite 200  
3196 Kraft Ave.  
Grand Rapids, MI 49512

RE: Application #: AH820372250  
Glen Abbey Assisted Living  
445 North Lotz Road  
Canton, MI 49512

Dear Ms. Thelen:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license for aged and Alzheimer's disease programs with a maximum capacity of 64 is issued.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in black ink, appearing to read "Andrea Krausmann".

Andrea Krausmann, Licensing Staff  
Bureau of Community and Health Systems  
4th Floor, Suite 4B  
51111 Woodward Avenue  
Pontiac, MI 48342  
(586) 256-1632

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
LICENSING STUDY REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AH820372250
<b>Applicant Name:</b>	Glen Abbey Assisted Living, LLC
<b>Applicant Address:</b>	Suite 200 3196 Kraft Ave. Grand Rapids, MI 49512
<b>Applicant Telephone #:</b>	(616) 464-1564
<b>Authorized Representative:</b>	Samantha Thelen
<b>Name of Facility:</b>	Glen Abbey Assisted Living
<b>Facility Address:</b>	445 North Lotz Road Canton, MI 49512
<b>Facility Telephone #:</b>	(616) 464-1564
<b>Application Date:</b>	01/20/2015
<b>Capacity:</b>	64
<b>Program Type:</b>	AGED ALZHEIMERS

## II. METHODOLOGY

01/20/2015	Enrollment – Application received
02/03/2015	Contact - Document Sent Rule & ACT booklets and Plan Review packet.
02/27/2015	Application Incomplete Letter Sent To authorized representative Samantha Thelan
05/31/2017	Contact - Document Received Email from authorized representative Samantha Thelan
06/01/2017	Contact - Document Sent Email to Bureau of Fire Services (BFS) informing them of the address change.
06/01/2017	Contact - Document Sent Email to Health Facilities Engineering Section (HFES) informing them of address change.
07/05/2017	Contact - Document Received Amended application with correct address and changing capacity number of beds from 60 to 64 received.
07/05/2017	Contact - Document Received Room sheets received from. HFES engineer Andrea Humphrey
07/07/2017	Inspection Completed-Fire Safety : Approved by BFS inspector Larry DeWachter
07/19/2017	Inspection Completed On-site – Met with authorized representative Samantha Thelan and administrator Brian Adams
07/21/2017	Occupancy approval dated 7/20/17 - received from HFES engineer Andrea Humphrey via email.
07/21/2017	Recommend license issuance

## III. DESCRIPTION OF FINDINGS & CONCLUSIONS

### A. Physical Description of Facility

Glen Abbey Assisted Living is a newly constructed, wood frame, one-story building at 445 North Lotz Road in Canton Michigan. It is located in a residential area, east of Interstate 275 between Ford Road and Cherry Hill. The facility faces east with wooded areas and condominium/apartment buildings along the west and south sides of the building. Immediately north of the building is a grassy/wooded area with tall

electrical towers and wires. North Lotz is a two-lane road with a turning lane in between. Speed limits in this area range from 40 to 45 mph. The facility has a horseshoe driveway entrance. The driveway circles around the south side of the building to the rear, then loops back. It does not lead entirely around the building.

Glen Abbey Assisted Living was designed for both assisted living and memory care. The assisted living area houses the main lobby with living room seating, the main kitchen, dining room, conference room, community room, hair salon, a care station for records, laundry, a spa room with step-in tub and shower, a visitor's restroom and the staff break room. There are 28 resident units of various designs from studio to two-bedroom apartments in the assisted living area. Each unit has a refrigerator, room for a microwave oven, and at least one full bathroom attached with a walk-in shower. Resident units contain their own thermostat for heating/cooling. Each unit has a locked cabinet to maintain the resident's medications. However, narcotic medications will be maintained by staff in a separate locked medication cart. Twenty one assisted living units are approved for double occupancy by Health Facilities Engineering Section. However, the facility intends and will be licensed to only utilize 18 of these rooms as double occupancy at any given time. Room numbers approved for double occupancy are 3, 4, 5, 6, 8, 9, 10, 11, 12, 13, 14, 15, 17, 19, 20, 22, 24, 25, 26, 27 and 28. Room numbers 6, 11 and 12 also meet the requirements of barrier free design. The assisted living area has steps to the basement. It will only be accessible to staff and used for storage.

The memory care area contains a complete prep kitchen with stove, refrigerator, a steam-less heated in-counter serving container to maintain food at hot temperature, a dishwasher and microwave oven. However, most meals will be prepared in the assisted living's main kitchen and brought to the memory care area. Surrounding the memory care kitchen is the residents' dining area and living room space. There is also an activity room, a care station for records, and laundry room. There is a spa room with walk-in shower and step-in tub in memory care, for staff to assist residents with bathing. There are 13 resident units of studio design in memory care. Each unit has an attached water closet that consists of a sink and toilet. In the hallway, just outside each resident unit is an individual locked cabinet to maintain each resident's medications. Five memory care units are approved for double occupancy. They are room numbers 34, 35, 36, 37, and 38. Room numbers 34 and 35 also meet the requirements of barrier free design. For security, the windows in memory care unit resident rooms do not open.

The facility is H-shaped with two fenced-in court yards. The fences are approximately six feet high, black metal vertical spindle-type, with numbered key code pads located at each locked gate. The assisted living resident units facing the courtyards are equipped with sliding glass door walls, to allow residents access at any time. The memory care unit has one exit door accessible to one courtyard, where residents may traverse. There are two other doors exiting the memory care unit; one leads directly outside and the other leads to the assisted living area hallway. Both doors have numbered key code pads to exit. All facility exterior doors

not leading to the courtyards, have delayed exit bar alarms. Should one push the bar for 15 seconds, the door will open but it will also sound an audible alarm in the immediate area and it will send a notice to the staff by way of their hand held I-pod devices. Visitors will be required to ring a doorbell for assistance to enter the facility.

The facility has an electronic call alert system that also functions with the I-pod devices carried by staff. All residents will be provided electronic push button pendants to alert staff when assistance is needed. When a pendant button is pressed, staff will receive a virtually silent alarm to their I-pod device informing them of which resident is calling for assistance and the resident's current location in the building. The staff person acknowledges the call with an entry into their I-pod. Upon arrival to the resident, the staff person enters a particular sequence into the resident's call pendant, confirming their meeting. Bathrooms are equipped with a pull cord alert system at the toilet and at the shower. The pull cord system is for residents who need assistance but may not be wearing their electronic pendant while in the bathroom.

The home is equipped with a whole-house fire detection/suppression system approved by the Bureau of Fire Services. The home also has a generator equipped to run heating/cooling, electronic door alarms/locks, the I-pod staff alert system, emergency lighting throughout the house, phones, computers, designated brown-colored electrical plugs, laundry and most kitchen equipment, the only exception being the dishwasher. The house has city water and sewage. A water detention system was constructed beneath the building to help prevent flooding.

## **B. Program Description**

Glen Abbey Assisted Living LLC is the owner/licensee of Glen Abbey Assisted Living. According to the Department of Licensing and Regulatory Affairs business entity search, Glen Abbey Assisted Living LLC is a Domestic Limited Liability Company with a formation/qualification date of 1/27/2015. The jurisdiction of origin Michigan and the registered office address is 3196 Kraft Ave. SE Ste. 200 Grand Rapids, MI 49512.

Glen Abbey Assisted Living LLC has a management agreement with Leisure Living Management Inc. to provide services and staffing to the home.

Glen Abbey Assisted Living will provide room, board, and supervised personal care to a total capacity of 64 seniors, 60 years of age and older. The home has an assisted living area with an approved capacity of 46 residents; and a memory care memory care area with an approved capacity of 18 residents. A hair salon is located in assisted living area for resident convenience. A full time Life Enrichment staff will engage residents in activities in the assisted living area and in the memory care area, a minimum of five days per week. Facility staff will be trained according to their job description and in order to provide care to residents in accordance with their

service plans. All staff members will receive training in dementia care, to provide appropriate care, communication and protection to residents.

The facility has a strict no-smoking anywhere on the premises policy, for residents, staff and visitors.

For safety reasons, the facility does not allow bed rails, bed canes or other assistive device attached to the bed, with the exception of a trapeze. The facility requires all other assistive devices have a physician's order with reason for use and permission from the resident and authorized representative.

The facility has a specific pet policy requiring the resident to provide for all of the pet's care. The facility does not intend to hold any resident funds. The facility will not provide transportation but there is local city transportation available.

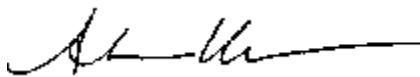
### C. Rule/Statutory Violations

Technical assistance was provided to the facility's authorized representative Samantha Thelan and the facility's administrator Brian Adams, concerning Public Act 368, of 1978 as amended and home for the aged administrative rule requirements related to the home, residents and employees.

The study has determined substantial compliance with applicable home for the aged licensing statutes and administrative rules.

## IV. RECOMMENDATION

It is recommended that a 6-month temporary home for the aged license be issued with both aged and Alzheimer's programs for a total capacity of 64 beds.



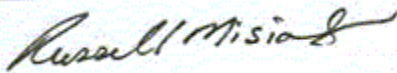
07/21/2017

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Andrea Krausmann  
Licensing Staff

Date

Approved By:



7/21/17

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Russell B. Misiak  
Area Manager

Date