

RICK SNYDER GOVERNOR

# STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

SHELLY EDGERTON DIRECTOR

September 29, 2016

Pamala Schmitt
American House Roseville MC LLC
Pam Schmitt, Ste 330
6755 Telegraph Rd.
Bloomfield Hills, MI 48301

RE: Application #: AH500372532

American House Freedom Place Roseville

17267 Common Road Roseville, MI 48066

Dear Ms. Schmitt:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary Home for the Aged license with a maximum capacity of 50 is issued.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

Patricia J. Sjo, Licensing Staff

atrica J. Sp.

Bureau of Community and Health Systems

4th Floor, Suite 4B

51111 Woodward Avenue

Pontiac, MI 48342 (586) 256-2006

**Enclosure** 

cc: D. Rouse

# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS LICENSING STUDY REPORT

#### I. IDENTIFYING INFORMATION

**License #:** AH500372532

Applicant Name: American House Roseville MC LLC

Applicant Address: Suite 1600

1 Towne Square

Southfield, MI 48076

Applicant Telephone #: (248) 203-1800

Authorized Representative: Pamala Schmitt

Administrator: Dominica Rouse

Name of Facility: American House Freedom Place Roseville

Facility Address: 17267 Common Road

Roseville, MI 48066

**Facility Telephone #:** (586) 933-1593

Application Date: 02/05/2015

Capacity: 50

Program Type: AGED

**ALZHEIMERS** 

# II. METHODOLOGY

02/05/2015	Enrollment	
02/06/2015	Contact - Document Sent. Rules & Act booklets.	
02/06/2015	Application Incomplete Letter Sent by Central Office. Rec clearance and fingerprints for authorized representative; Certificate of Appointment.	
02/18/2015	Contact - Telephone call made. HFA Licensing Staff Andrea Krausmann returned call to architect Tim Miller and explained application incomplete letter sent by Lansing to authorized representative on 2/06/15. Until application is complete and assigned to HFA licensing staff, plan review cannot move forward.	
03/03/2015	Contact - Document Sent. Request for Plan Review form sent to applicant.	
03/03/2015	Application Complete/On-site Needed	
04/22/2015	Contact - Telephone call received from Authorized Representative Pamala Lindsay.	
04/22/2015	Application Incomplete Letter Sent by email to Pamala Lindsay.	
07/02/2015	Contact - Document Received. Updated HFA Application for Licensure signed by Robert Gillette on 6/25/15 with facility address corrected and changed Ms. Lindsay's last name to Schmitt.	
12/22/2015	Plan Review Received. BFS Project 135221-Sprinkler-New fire suppression system.	
02/19/2016	Plan Review Received. BFS-New-fire alarm-new fire alarm system.	
02/26/2016	Inspection Completed-Fire Safety : D. Disapproved - Pat Tutak, State Fire Marshal Inspector	
04/11/2016	Plan Review Received. BFS Project 135221-New-Hood Suppression-New Kitchen Hood Suppression System.	
07/07/2016	Contact - Document Received. Application update changing facility's name.	
07/11/2016	Contact - Document Sent. Email to Ms. Schmitt requesting that Sections III and IV (officers and ownership) be completed on the application.	

07/21/2016	Inspection Completed-Fire Safety: D. Disapproved recheck - Pat Tutak, State Fire Marshal Inspector.
08/02/2016	Contact - Document Received. Updated HFA License Application; Administrator Appointment and resume for Dominica Rouse; management agreement; memory care program statement; and admission contract including policies for admission, discharge, resident tuberculosis screening, smoking, and resident rights.
08/26/2016	Inspection Completed-Fire Safety: A. Pat Tutak, State Fire Marshal Inspector. "New HFA. A final fire safety inspection was completed on this date. The deficiencies noted previously have been corrected."
09/27/2016	Contact - Document Received. HFES Opening Survey report dated 9/21/16 for survey of 8/31/16.
09/21/2016	Occupancy Approval (AH ONLY). HFES engineer Rob Guesbeck sent this to me by email on 9/27/16.
09/27/2016	Contact - Document Received. Attestation letter that facility will not hold resident trust funds nor have refundable deposits.
09/28/2016	Inspection Completed On-site. Interviewed Pamala Schmitt, Dominica Rouse, Redico Development Construction Manager Zachary Bowersox, American House's Culinary Director Brian Rosso, Campus Executive Director Fran Marable, facility's Culinary Director Shelly Bjur, and Chef Mary McGaughy. Also present were American House Construction Manager Alan Coy, American House's Development and Acquisitions Director Sheila Darga, Life Enrichment Director John Fisher, and Concierge Marlene DeBois. Inspected the entire building. Reviewed staff training curriculum and resident and staff record forms.
09/28/2016	Contact - Document Received. Floor plans.
09/28/2016	Inspection Completed-BCAL Full Compliance
09/28/2016	Recommend License Issuance.

## III. DESCRIPTION OF FINDINGS & CONCLUSIONS

# A. Physical Description of Facility

The facility is a one-story, barrier-free building located in a residential area in the City of Roseville and on the same property but not attached to an American House independent living home. The facility has city water and sewer services. There are two resident living wings on the north and south sides of the building, each with a secure entrance, 20 resident units, and a capacity of 25 beds, with a total of 50 beds. There are five semi-private rooms in each wing, each of which might be shared by two individuals. Each resident room has thermostat, a private walk-inshower and toilet room with grab bars by each shower and toilet, a pull cord by each toilet, locked medication storage cabinet, clothing storage cabinets, and some cabinets can be locked. A light shines above each toilet during the night. A memory box will be outside each resident room that will contain items of personal interest to the resident, so the resident can identify his/her room and to provide conversation topics. Windows are secured by stop blocks and do not open. Each wing has a serving kitchen with large refrigerator/freezer, large dining room; and small dining room. Food is delivered by carts from the central kitchen. Each wing has a resident laundry room; clean linen storage room; janitor closet, living room with television; sitting room with television; "Reflections" comfort room that has comfortable seating and tables; an interior courtyard with chairs and landscaping; and an external "memory garden" that has chairs, a sidewalk, and landscaping and surrounded by a fence with a gate that has a 15-second delayed egress alarm that rings inside the facility. The two wings are separated by a central services area that has the employee entrance, an employee break room, laundry room, clean and soiled linen rooms, life enrichment director's office, kitchen, and kitchen's janitor closet. A hair salon, maintenance room, medication room, general storage rooms, administrator and concierge offices, and common toilet rooms are also in the facility. An individual must use a fob or enter a code on a PIN pad to open the gates in the fences and doors at the two public entrances, employee entrance, resident wings, and central services. Only employees will have the ability to open the secure doors; the door codes will not be given to visitors. Doors are equipped with 15-second delayed egress mechanisms.

The facility is equipped with an emergency generator that in the event of a power outage will power a red plug in each resident room, a light in each bathroom, kitchen equipment including the exhaust fan, water heaters and pumps, medication room refrigerators, communication systems, egress lights, exit signs, security and intercom systems, fire protection systems, and two HVAC units on the roof that provide heat to all common areas and resident rooms.

The facility has a supply of linens for residents who do not provide their own bedding and towels.

The facility is a smoke free building and has smoke-free grounds.

The Bureau of Fire Services approved the building on 8/26/16. The Health Facilities Engineering Section of the Bureau of Health Systems granted occupancy approval on 9/21/16.

#### **B. Program Description**

Licensee American House Roseville MC LLC has a management agreement with American House Management Company LLC.

The facility provides care to men and women who are over age 60 and have diagnoses of Alzheimer's disease or another type of dementia. A resident must have evidence of a screening for tuberculosis within 12 months prior to admission and have an annual TB screening. A resident must require assistance from the facility and not exhibit behaviors that pose a risk of serious harm to self or others. A resident might require no more than one-person assistance with transfers on admission but may remain in the facility if the resident develops a need for twoperson assistance after admission. Motorized wheelchairs, mechanical lifts, devices on beds like bedrails, and continuous tube feeding are not permitted, but the facility will provide bolus feeding through a PEG or gastric tube. Services include 24-hour support staff for supervision and protection; call cords in bathrooms and emergency pendants; socialization and sensory stimulation; personal care assistance with mobility, bathing, grooming, toileting, incontinence, dressing, and medication administration; three meals a day and snacks; housekeeping; and laundry services. Residents may wear a fob pager to summon staff assistance if they are capable of using it. Fees are based on whether the room has single or double occupancy. Respite stays are available. A preadmission assessment is completed to document the resident's needs, determine whether the individual meets criteria for admission, and develop the resident's service plan. Services and activities are individualized according to the resident's needs and preferences. Service plans will be updated when care needs change and at least annually.

The facility's Program Statement includes, "Physical, psychosocial, spiritual and emotional needs are assessed and addressed in the plan. We promote a non-drug approach to this progressive disease although recognizing their benefits to control behaviors and enhance quality of life... Seven day a week activities are individualized and based on the resident's capabilities, physical health, behavioral status, and personal preferences. Nonscheduled activities are also a part of the American House culture of care.... Staff receives specialized training in infection control, Alzheimer's/dementia care, customer service, emergency procedures, resident rights, and safety... All staff must be able to exhibit proficiency in handling many varied approaches to behaviors and care. All are instructed in the skills required of a nursing assistant, which include but are not limited to activities of daily living and activity-focused care. Because of the nature of the disease, all staff participates in ongoing discussion and problem solving regarding individual residents as part of the care planning process." The home has an employee orientation and training program that includes competency tests and skills reviews. Staff carry Walkie-Talkies for communication.

The facility provides transportation for outings provided the resident is capable of going unsupervised. Transportation is provided for personal errands within a 10 mile radius of the home.

The facility will conduct a criminal background check on its staff, individuals who are granted clinical privileges, and individuals who have an independent contract to provide services in the home. Residents may choose to contract with private duty caregivers or a home health agency of their choice; the facility requires that the administrator be notified of such services so background screenings can be completed and the service plan updated.

Resident trust funds are not held and a refundable deposit is not required, so the facility does not need a surety bond.

The facility initially will use paper Medication Administration Records and resident records but eventually will have electronic records.

### C. Rule/Statutory Violations

None.

#### IV. RECOMMENDATION

I recommend issuance of a 6-month Home for the Aged temporary license.

Satricia J. Sjo	9/29/16
Patricia J. Sjo Licensing Staff	Date
Approved By:	
Rusall Misias	9/29/16
Russell B. Misiak	Date