

STATE OF MICHIGAN DEPARTMENT OF HUMAN SERVICES BUREAU OF CHILDREN AND ADULT LICENSING



ISMAEL AHMED DIRECTOR

JENNIFER M. GRANHOLM GOVERNOR

September 8, 2008

Judy Swartzell Lansing Bickford Cottage 3830 Okemos Road Okemos, MI 48864

> RE: Application #: AH330278347 Lansing Bickford Cottage 3830 Okemos Road Okemos, MI 48864

Dear Ms. Swartzell:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 55 is issued.

Please review the enclosed documentation for accuracy and feel free to contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at (248) 975-5053.

Sincerely,

Unde Benist

Linda Denniston, Licensing Staff Bureau of Children and Adult Licensing Suite 1000 28 N. Saginaw Pontiac, MI 48342 (248) 975-5068

enclosure

#### MICHIGAN DEPARTMENT OF HUMAN SERVICES BUREAU OF CHILDREN AND ADULT LICENSING LICENSING STUDY REPORT

## I. IDENTIFYING INFORMATION

License #:	AH330278347
Applicant Name:	Lansing Bickford Cottage L.L.C.
Applicant Address:	13795 S. Murlen Olathe, KS 66062
Applicant Telephone #:	(913) 782-3200
Authorized Representative:	Judy Swartzell
Administrator:	Julie Richardson
Name of Facility:	Lansing Bickford Cottage
Facility Address:	3830 Okemos Road Okemos, MI 48864
Facility Telephone #:	(517) 706-0300
Application Date:	08/22/2005
Capacity:	55
Program Type:	AGED ALZHEIMERS

# II. METHODOLOGY

08/22/2005	Enrollment
08/26/2005	Plan Review Request (AH ONLY)
08/26/2005	Inspection Report Requested - Fire
08/29/2005	Application Incomplete Letter Sent Incomplete. Waiting for plan review, fire safety approval, issuance of construction permit and occupancy approval.
01/19/2006	Contact - Document Sent Application incomplete letter not located in file from previous licensing staff - notified area manager.
09/03/2008	Application Complete – On-site needed
09/04/2008	Inspection Completed On-site
09/04/2008	Inspection Completed-BFS Full Compliance

## III. DESCRIPTION OF FINDINGS & CONCLUSIONS

### A. Physical Description of Facility

Lansing Bickford Cottage is located in the suburban area of Okemos in Meridian Township. This one-story facility is barrier-free and has a licensed capacity of 55 beds. The facility is located close to the I-96 freeway and approximately 20 minutes from Capital City Airport. The administrative offices, the dining room, and a family room/seating area are located just inside the front door. The facility is in the shape of a square, with resident apartments located down the four hallways. There are four sizes of apartments in the Lansing Bickford Cottage. Each apartment is a private apartment with one bed. The courtyard outside the general population area is totally surrounded by the building.

There is a memory care/Alzheimer's unit located off of the end of one hallway. This memory care unit is key-coded for entry and exit. Each apartment entry door in the memory care unit has a different color on the wall surrounding it. Each memory care apartment also has a shadow box, outside the apartment, next to the apartment entry door to which residents may add identifying objects. These physical cues are to help with finding their apartment. The exit door leading outside has a 15 second delay before opening. During this delay, an alarm sounds. Outside this door is a fenced-in grassy area.

Each apartment in the facility has a private bathroom with walk-in showers. The apartments in the general population area also have a kitchenette with a microwave, a mini refrigerator and a sink. There are pull cords located in each bathroom and

bedroom. These pull cords, when activated, transmit a tone to staff pagers and to the administrative offices. A read-out on each device alerts staff to the location of the activated pull cord.

There is a beauty shop located in both the general population area and the memory care area.

On 9/03/08, the Bureau of Fire Services gave this facility full fire safety approval. The Department of Community Health, Bureau of Health Systems, Health Facilities Engineering Section gave occupancy approval to this facility on 8/22/2008.

## **B.** Program Description

Lansing Bickford Cottage L.L.C. is the licensee of this facility. Judy Swartzell has been appointed the Authorized Representative for this facility. Julie Richardson has been appointed the Administrator. Ms. Richardson has had ample experience with the aged and Alzheimer's populations. She has been an activities director for a nursing home and was the respite services coordinator for the Alzheimer's Association for three years.

This licensing staff conducted an onsite inspection on 9/04/08. An inspection of the physical plant was conducted and a review of personnel training files and facility policies were reviewed at this time. Lansing Bickford Cottage will provide services to individuals who are 60 years of age and older, including those who have a diagnosis of Alzheimer's disease or a related condition. The facility will provide twenty-four hour supervision, room, board and assistance with personal care, including administration of medications.

Activities of the residents' choice will be offered each day. The facility will employ life enrichment coordinators who will provide exercise classes, arts/crafts activities, cooking activities, current event discussions, etc. Ms. Richardson also plans to bring in weekly entertainment.

Staffing levels will depend on the needs of the residents per their service plans. The facility had employed 13 direct care staff, 2 cooks (both full time) a part-time maintenance staff person, one fulltime nurse and one part-time nurse, at the time of my onsite inspection. All staff, including the cooks, had received specialized training in Alzheimer's care.

The Administrator was provided technical assistance on the statutory requirements (Section 333.20173 (1a) of PA 368) pertaining to the hiring or contracting of persons who provide direct care services to residents.

### C. Rule/Statutory Violations

The study has determined substantial compliance with applicable licensing statutes and rules.

### **IV. RECOMMENDATION**

I recommend issuance of a temporary license to this home for the aged. This temporary license will be issued for six months, effective 9/08/08.

Unde Benist

9/08/2008

Linda Denniston Licensing Staff

Date

Approved By:

Betey Montgomery

9/08/2008

Betsy Montgomery Area Manager Date