



STATE OF MICHIGAN
DEPARTMENT OF HUMAN SERVICES
BUREAU OF CHILDREN AND ADULT LICENSING



JENNIFER M. GRANHOLM
GOVERNOR

ISMAEL AHMED
DIRECTOR

June 9, 2009

Elaine Chaffin
Arden Courts Assisted Living Facility
11095 14 Mile Rd
Sterling Heights, MI 48312

RE: Application #: AH500293047
Arden Courts Assisted Living Facility
11095 14 Mile Rd
Sterling Heights, MI 48312

Dear Ms. Chaffin:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 56 is issued.

Please review the enclosed documentation for accuracy and feel free to contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at (586) 228-2093.

Sincerely,

Patricia J. Sjo, Licensing Staff
Bureau of Children and Adult Licensing
39531 Garfield
Clinton Township, MI 48038
(586) 228-3743

Enclosure

**MICHIGAN DEPARTMENT OF HUMAN SERVICES
BUREAU OF CHILDREN AND ADULT LICENSING
LICENSING STUDY REPORT**

I. IDENTIFYING INFORMATION

License #:	AH500293047
Applicant Name:	Arden Courts of Sterling Heights MI, LLC
Applicant Address:	P.O. Box 10086 333 N. Summit St. Toledo, OH 43699-0086
Applicant Telephone #:	(419) 252-5500
Authorized Representative and Administrator:	Elaine Chaffin
Name of Facility:	Arden Courts Assisted Living Facility
Facility Address:	11095 14 Mile Rd Sterling Heights, MI 48312
Facility Telephone #:	(586) 795-0998
Application Date:	10/01/2007
Capacity:	56
Program Type:	AGED ALZHEIMERS

II. METHODOLOGY

10/01/2007	Enrollment
10/12/2007	Contact - Document Received Licensing file received from Central Office on 10/12/2007.
10/16/2007	Application Incomplete Letter Sent by U.S. Mail and by email attachment to administrator, Elaine Chaffin.
10/18/2007	Contact - Document Received Policies, procedures, and forms received from Ms. Chaffin.
11/08/2007	Application Complete/On-site Needed
11/09/2007	Inspection Completed On-site Inspected the physical plant, observed residents, observed staff interacting with residents, reviewed procedures and policies, reviewed 1 employee and 1 resident record, and interviewed Ms. Chaffin and the maintenance supervisor.
11/09/2007	Application Incomplete Letter Sent via confirming letter listing violations needing correction.
11/19/2007	Inspection Completed On-site Follow up to inspection conducted on 11/9/07 to verify corrections were completed. BCAL area manager is reviewing policies and procedures for possible further revisions needed.
12/11/2007	Inspection Completed-Fire Safety : C Annual inspection of the facility. Temporary approval granted until 2/11/08.
01/03/2008	Application Incomplete Letter Sent Need the facility's staff training curriculum for review and need revisions to the admission contract and some policies, per letter written by BCAL area manager.
02/11/2008	Inspection Completed-Fire Safety : C Follow up inspection. Temporary approval granted until 3/11/08.
03/20/2008	Inspection Completed-Fire Safety : C Third re-check/follow up inspection. This is the 3rd time this violation has been cited. If not corrected by 4/22/08, a disapproval rating will be issued by BFS. Temporary approval granted until 4/22/08.
04/10/2008	Contact - Telephone call made to Ms. Chaffin about the repeated BFS violation, which she said is now corrected.

08/01/2008	Inspection Completed-Fire Safety : C Annual inspection. Temporary approval granted until 10/1/08.
01/29/2009	Inspection Completed-Fire Safety : C Follow up inspection. Temporary approval granted until 2/12/09.
02/11/2009	Inspection Completed-Fire Safety : A Follow up inspection. Full approval granted.
04/24/2009	Contact – Document Received Email message from BCAL area manager that the facility is ready for original license inspection because its policies & procedures are approved (except for 2 policies that I will check for needed revisions).
06/05/2009	Inspection Completed On-site Inspected the physical plant; observed residents; observed staff interacting with residents; reviewed the Alzheimer’s program statement and the policy for screening employees for tuberculosis annually; reviewed 4 employee and 2 resident records; and interviewed Ms. Chaffin, the resident service coordinator, and the maintenance supervisor.
06/05/2009	Inspection Completed-BFS Full Compliance

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

A. Physical Description of Facility

Arden Courts Assisted Living Facility is a barrier-free, one-story, 56-bed home for the aged located in the City of Sterling Heights. The facility has four resident living “houses” which are named Boat House, Garden Path, Country Lane, and Cottage Place. Each house has 12 private resident rooms, one double resident room, a living room, laundry room, a common shower/toilet room (one house’s shower room also contains a bathtub), dining room, and kitchenette (where meals are served and dishes are washed). Each resident room has a toilet room. The facility has a central kitchen where food is stored and prepared.

A fenced walkway surrounds the facility and there is an interior courtyard. A security code must be entered onto a keypad before one may enter or exit the resident living area of the facility. Except for the front lobby and administrative offices area of the facility, residents have freedom of movement inside and outside the facility while protection is provided.

Smoking is not permitted inside the facility. An outdoor smoking area is designated on the premises.

The Health Facilities Engineering Section (HFES) in the Department of Community Health granted occupancy approval on 8/27/96 for 56 home for the aged beds. On 8/13/07, HFES issued a Permit for Construction to renovate central bath areas to create accessible bathing units and for minor renovations to the community center to provide additional space. These renovations have been completed and did not result in a change in the facility's license capacity.

The Bureau of Fire Services granted full approval to the facility on 2/11/09.

B. Program Description

Arden Courts Assisted Living Facility at 11095 14 Mile Road, Sterling Heights, MI 48312 was first licensed as a home for the aged with a dementia care program on 9/3/96, which was soon after construction was completed. The facility had a change of ownership from ManorCare Health Services, Inc. to Arden Courts of Sterling Heights MI, LLC effective 12/20/07, which is why a new license is being issued.

Arden Courts Assisted Living Facility provides room, board, 24-hour supervision, protection, and assistance in personal care to men and women who are age 60 or older who have been diagnosed with Alzheimer's disease/dementia. Transportation services are not provided by the home. Social and recreational activities are provided daily.

Staff are trained on the care of residents with Alzheimer's disease and related memory impairments as well as first aid, resident rights and responsibilities, fire safety and other disaster plans, infectious disease control, medication administration, and reporting and documentation requirements. The facility has a nurse who trains staff and coordinates the services provided to the residents.

Elaine Chaffin is the facility's administrator and authorized representative.

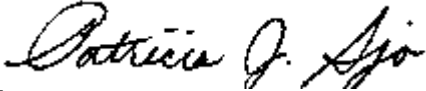
Technical assistance was provided to Ms. Chaffin on the home for the aged rules regarding incident reporting, employee records, and admission contracts.

C. Rule/Statutory Violations

The inspection on 6/5/09 determined substantial compliance with applicable licensing statutes and administrative rules.


IV. RECOMMENDATION

I recommend issuance of a 6-month temporary license for 56 beds to this home for the aged.



Patricia J. Sjo
Licensing Staff

6/8/09
Date

Approved By:


Betsy Montgomery
Area Manager

6/9/09
Date